

FRILLESBO STENABY SPJUTBO



Design and Quality
IKEA of Sweden

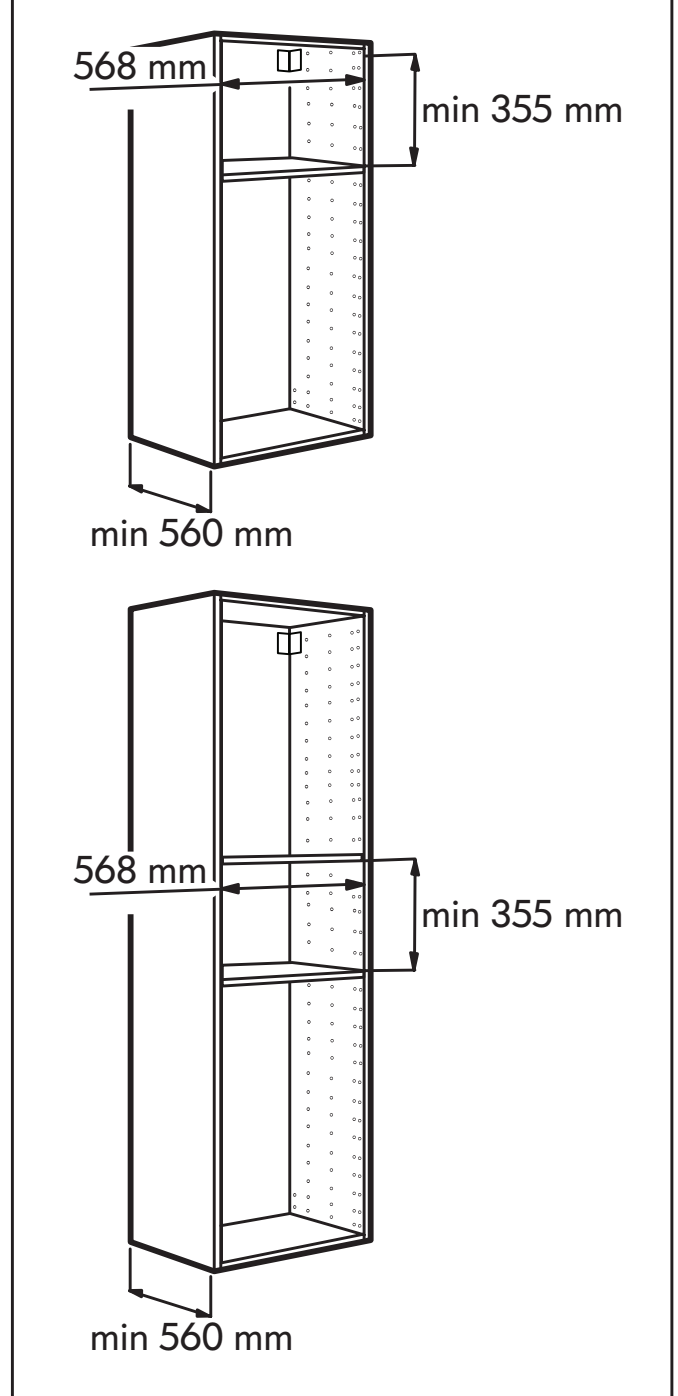
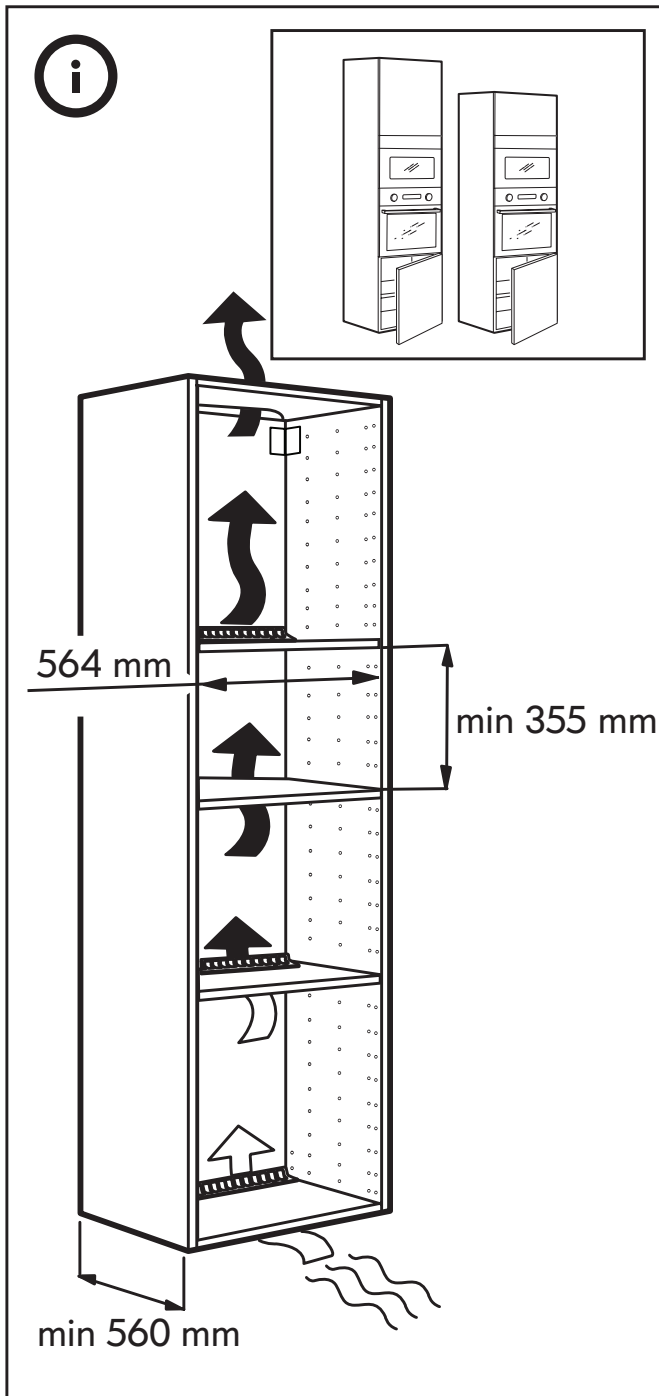
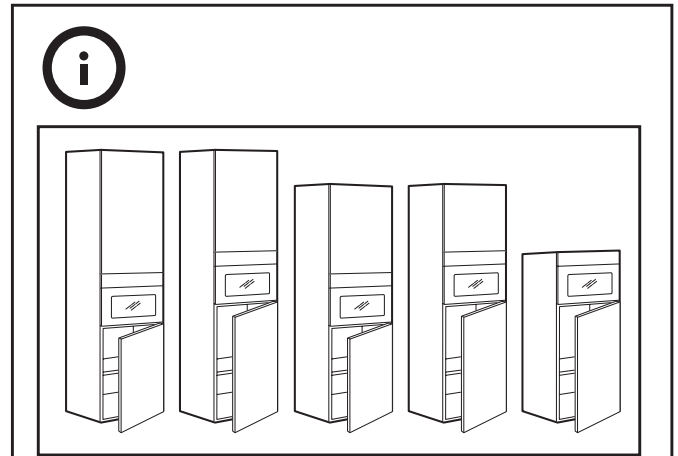
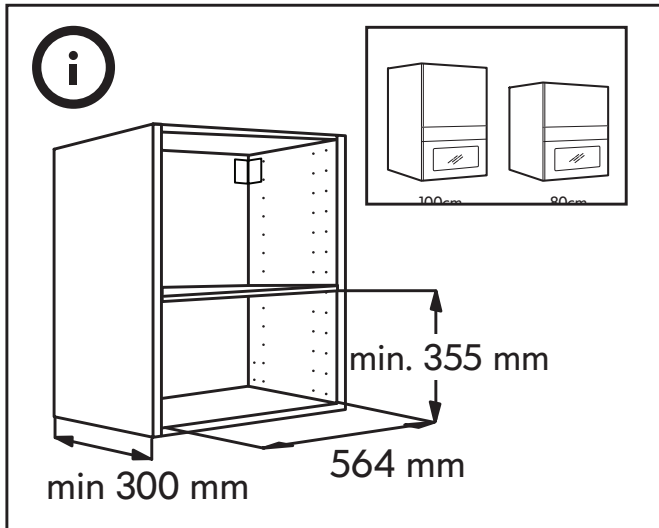


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Safety Information

Before using the appliance, read these safety instructions. Keep them nearby for future reference.

These instructions and the appliance itself provide important safety warnings, to be observed at all times. The manufacturer declines any liability for failure to observe these safety instructions, for inappropriate use of the appliance or incorrect setting of controls.

⚠ Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision.

⚠ **WARNING!** If the door or door seals are damaged, the oven must not be operated until it has been repaired – risk of injury.

⚠ **WARNING!** Liquids and foods must not be heated in sealed containers – risk of explosion, heating of beverages can result in delayed eruptive boiling, care must be taken when handling the container – risk of burn.

⚠ The microwave oven is intended for heating food and beverages. Do not dry food or clothing or heat warming pads, slippers, sponges and similar - risk of fire. When heating food in plastic or paper containers, remains vigilant on the oven - risk of fire.

⚠ The contents of feeding bottles and baby food jars must be stirred or shaken

and their temperature checked - risk of burn. Do not heat eggs in their shells and whole hard-boiled eggs - risk of explosion.

⚠ Only use utensils that are suitable for microwave cooking. Do not use metallic containers - risk of injury.

⚠ Only use a temperature probe recommended for this oven - risk of fire.

⚠ If smoke is emitted switch off or unplug the appliance and keep the door closed in order to stifle any flames.

⚠ If the appliance is installed 850 mm or more above the floor, take care not to displace the turntable when removing containers – risk of injury.

⚠ Do not use your microwave oven for deepfrying, because the oil temperature can not be controlled.

⚠ Metallic containers for food and beverages are not suitable during microwave cooking.

⚠ Do not remove the microwave inlet protection plates on the side of the cavity walls (certain models only). They prevent grease and food particles from entering the microwave inlet channels.

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PERMITTED USE

⚠ **CAUTION:** The appliance is not intended to be operated by means of an external switching device, such as a timer, or separate remote controlled system.

⚠ This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments.

⚠ This appliance is not for professional use. Do not use the appliance outdoors.

⚠ **WARNING!** Do not store cooking utensils or food and similar when the microwave is not in use. Do not store combustible products, explosive or flammable substances (e.g. gasoline or aerosol cans) inside the cavity or near the appliance.

⚠ **WARNING!** Ensure that the cavity does not contain any items or utensils that are not suitable for the use with the microwave oven before you operate the appliance.

INSTALLATION

⚠ The appliance must be handled and installed by two or more persons - risk of injury. Use protective gloves to unpack and install - risk of cuts.

⚠ Installation, including water supply (if any), electrical connections and repairs must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specifically stated in the user manual. Keep children away from the installation site. After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest Aftersales Service. Once installed, packaging waste (plastic, styrofoam parts etc.) must be stored out of reach of children - risk of suffocation. The appliance must be disconnected from the power supply before any installation operation - risk of electric shock.

During installation, make sure the appliance does not damage the power cable - risk of fire or electric shock. Only activate the appliance when the installation has been completed.

⚠ This appliance is intended to be used built-in.

Do not use it freestanding or place into a cabinet.

After unpacking the appliance, make sure that the appliance door closes properly. In the event of problems, contact the dealer or your nearest After-sales Service.

⚠ The appliance has to be installed above 850 mm height from floor, care should be taken not to displace turntable while removing container - risk of injury.

ELECTRICAL WARNINGS

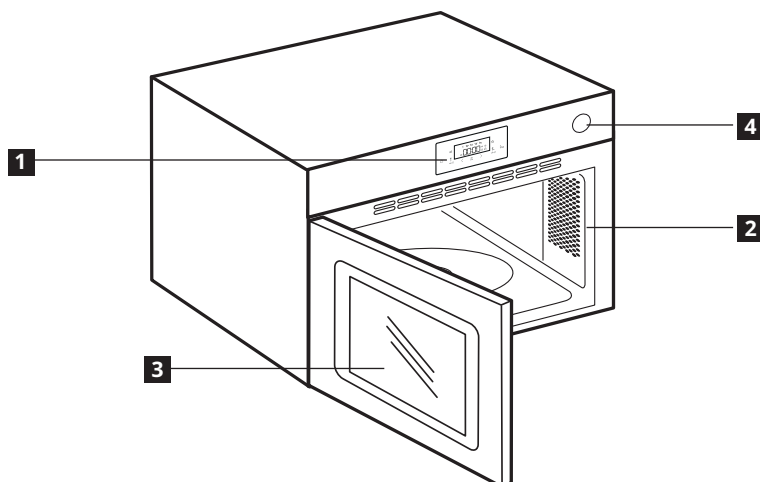
⚠ It must be possible to disconnect the appliance from the power supply by unplugging it if plug is accessible, or by a multi-pole switch installed upstream of the socket in accordance with the wiring rules and the appliance must be earthed in conformity with national electrical safety standards.

⚠ Do not use extension leads, multiple sockets or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or barefoot.

Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard - risk of electric shock.

Product description



1 Control Panel

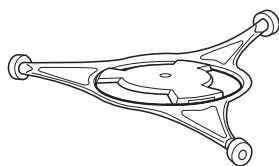
2 Cavity Lamp

3 Door

4 Door Button

Accessories

Turntable support



x1

Glass turntable



x1

General

There are a number of accessories available on the market. Before you buy, ensure they are suitable for microwave use. Ensure that the utensils you use are oven proof and allow microwaves to pass through them before cooking.

When you put food and accessories in the microwave oven, ensure that they do not come in contact with the interior of the oven.

This is especially important with accessories made of metal or metal parts.

If accessories containing metal comes in contact with the oven interior, while the oven is in operation, sparking can occur and the oven could be damaged.

Always ensure that the turntable is able to turn freely before starting the oven.

Turntable support

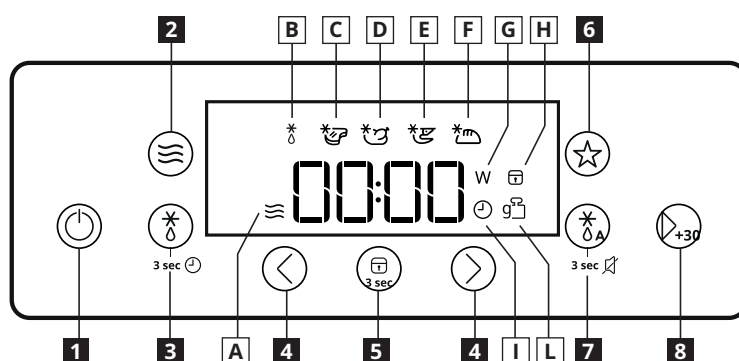
Use the turntable support under the Glass turntable. Never put any other utensils on the turntable support. Fit the turntable support in the oven.

Glass turntable

Use the Glass turntable with all cooking methods. It collects the dripping juices and food particles that otherwise would stain and soil the interior of the oven.

Place the Glass turntable on the turntable support.

Product description



Buttons

- | | |
|---------------------------------------|--|
| 1 On/Standby | 5 Key Lock |
| 2 Microwave function | 6 Favorite |
| 3 Manual Defrost/Clock setting | 7 Automatic Defrost/Mute sounds |
| 4 Left/Right arrow | 8 Start/Jet Start |

Icons

- | | |
|-------------------------|------------------|
| A Microwave | F Bread |
| B Manual defrost | G Watts |
| C Meat | H Keylock |
| D Poultry | I Time |
| E Fish | L Grams |

Daily use

Clock Setting

The clock setting is automatically initiated when the appliance is plugged in for the first time, or after a power blackout.

When the hour value starts blinking, use the arrow buttons to adjust it, then press Start to confirm.

The minutes value will then blink—adjust it using the arrows and press Start to confirm.

To change the clock settings later, turn the appliance in Standby mode to see the clock time, press and hold the Manual Defrost button for 3 seconds, and follow the same procedure.

Turn On/Standby the appliance

Press the On/Standby button to turn the appliance on or to put in Standby mode.

Once turned on, you can select the desired function (by default, the appliance proposes the Microwave function at maximum power level).

When in Standby, the display shows the clock.

Note: To save energy, the display brightness will dim after some time since it entered Standby mode.

Cook and reheat with microwaves

When the appliance is turned on, the Microwave function is selected by default, and the display shows the current power level. Press the Microwave button to adjust the power level (see the below table).

Next, the cooking time will appear on the display: use the arrow buttons to adjust it, then press Start to begin the cycle.

Note: while a Microwave cycle is running, the power level can be changed using the Microwave button.

Power level

Power	Suggested use:
750 W	Reheating of beverages, water, clear soups, coffee, tea or other food with a high water content. If the food contains egg or cream choose a lower power. Cooking of fish, vegetables, meat etc.
500 W	More careful cooking e.g. high protein sauces, cheese and egg dishes and to finish cooking casseroles.
350 W	Simmering stews, melting butter.
160 W	Softening butter, cheeses. Softening Ice cream.

Jet start

When the appliance is in Standby mode, you can start a Microwave cycle at maximum power level (750 W) by simply pressing the Start button . Each press of the Start button increases the cooking time by 30 seconds.

Note: to prevent accidental activation, the cycle will only start if the door has been opened recently. If the display shows a “door” message, open and close the door, then press Start again.

Manual defrost

To use the Manual Defrost function, turn On the appliance and press the Manual Defrost button , then use the arrows to adjust the defrosting time, and press Start.

Check and inspect the food regularly. Experience will give you the times needed for various amounts.

Frozen food in plastic bags, plastic films or cardboard packages can be placed directly in the oven as long as the package has no metal parts (e.g. metal twist ties).

The shape of the package alters the defrosting time. Shallow packets defrost more quickly than a deep block. Separate pieces as they begin to defrost. Individual slices defrost more easily.

Shield areas of food with small pieces of aluminium foil if they start to become warm (e.g. chicken legs and wing tips). Turn large joints halfway through the defrosting process. Boiled food, stews and meat sauces defrost better if stirred during defrosting time. When defrosting it is better to under-thaw the food slightly and allow the process to finish during standing time. Standing time after defrosting always improves the result since the temperature will then be evenly distributed throughout the food.

Adjust the duration of a running cycle

During a manual function, the cycle's duration can be adjusted using the arrow buttons   or by pressing the Start button  multiple times. Each press of the Start button adds 30 seconds.

Automatic Defrost

Automatic Defrost automatically adjusts the defrosting process for different types of food (see the table). After having turned on the appliance, press the Automatic Defrost button  repeatedly to select the type of food, then use the arrows   to set its net weight. If the food is warmer than deep-freeze temperature (-18°C), choose lower weight of the food. If the food is colder than deep-freeze temperature (-18°C), choose higher weight of the food. After pressing Start , a short animation will be displayed while the required defrosting time is calculated, then the cycle will begin. Depending on the selected food, the display may show “turn food” at a certain point in the defrosting cycle. To ensure more uniform defrosting, turn the food upside down, close the door, and press Start  to resume the cycle. If no action is taken after the “turn food” message appears, the cycle will automatically resume after a few minutes.

Food	Hints
Meat  (100 g - 1.5 Kg)	Minced meat, cutlets, steaks or roasts.
Poultry  (100 g - 1,5 Kg)	Chicken whole, pieces or fillets.
Fish  (100 g - 1.5 Kg)	Whole, steaks or fillets.
Bread  (50 g - 800 g)	Buns, small loaves or sliced bread

Note: for food not listed in this table and if the weight is lesser or greater than recommended weight, you should use the “Manual Defrost” function.

“Door” message

The display may show the “door” message in the following cases:

- After activating Jet Start: opening and closing the door, then pressing Start  again, is required.
- When attempting to start a function with the door open: closing the door and pressing Start  again is necessary.

Pause

Opening the door will pause the cooking/defrosting cycle, allowing you to check, turn, or stir the food. To resume the cycle, close the door and press the Start button . The cycle will continue from where it left off. Note: If left in Pause mode for 10 minutes, the appliance will

automatically enter Standby mode.

Prolong a cycle

When the cycle is complete, three sounds will play, and the display will show the “End” message. After having checked the food, it is possible to prolong the cycle using the arrow buttons   and then pressing Start , or by simply pressing Start . Each press of the Start button adds 30 seconds. **Note:** After a few minutes since “End” is shown on the display, the appliance will automatically enter Standby mode

Cooling down

When a function is finished, the oven carries out a cooling procedure. This is normal. After this procedure the oven switches off automatically.

Favourite

This function allows a preferred function to be saved and recalled with a single press of the Favourite button. To store a function, select that function and adjust any desired setting (e.g.: power level, cooking time, etc...). Then, press and hold the Favorite button  for 3 sec. until a confirmation sound is played and the displayed info blink. To recall the saved function, turn on the appliance and press the Favourite button  once. The display will show the function and its settings, press Start  button to begin the cycle.

Keylock

This function locks all buttons on the control panel to prevent accidental presses. To activate or deactivate this function, press and hold the Keylock button  for 3 seconds until a confirmation sound plays. The Keylock icon appears on the display when the function is active. **Note:** When this function is active, only turning the appliance off or disabling Keylock is possible. Pressing any other button will cause the Keylock icon to blink.

Mute sounds

This function mutes all sounds, except for the one played when turning off the appliance. To activate or deactivate the function, press and hold the Automatic Defrost button  for 3 seconds until a confirmation sound will be played.

What to do if ...

Problem	Possible cause	Solution
The appliance does not work.	The mains power supply or the appliance is not connected.	Check your fuses and ensure that there is power available.
	The door isn't closed.	Open and then close the door before you try again.
A message is displayed such as: F1E1, F1E3, F2E2, etc...	The oven has recognized that a fault has occurred in one of its sensors or similar.	Disconnect and wait 10 minutes before reconnecting, then try to operate the oven once more. If the problem persists: call service.
The food is unevenly heated.	Very thin parts such as chicken wingtips and such are not shielded.	Shield the thinner parts with aluminum foil.
	The food was heated at a power level too high.	Choose a lower power level.
	The turntable has stopped.	Check that the turntable and turntable support is in place and the food is well centered, not touching the cavity walls.
Food isn't turning.	The turntable has stopped.	Check that the turntable and turntable support is in place and the cavity bottom is clean.
Buttons do not work	Keylock function could be active	Deactivate the Keylock function by keeping pressed for 3 sec. the Keylock button

Authorized Service Centre

Before calling the Authorized Service Centre:

1. See if you can solve the problem on your own (see the "What to do if ..." table).
2. Switch the appliance off and on again to see if the problem has disappeared.

If the fault persists after the above checks, contact IKEA Authorized Service Centre.

Always specify:

- the type of fault;
- exact type and model of appliance;
- the Authorized Service Centre number (the number given after the word "Service" on the rating plate) located on the inside edge of the oven cavity (visible when the door is open);
- your full address;
- your telephone number.

If any repairs are required, please contact IKEA Authorized Service Centre (to guarantee that original spare parts will be used and repairs carried out correctly).

SERVICE 0000 000 00000



Technical data

Model identification: SPJUTBO.	
Supply Voltage	220-240 V/50 Hz
Rated Power Input	1300 W
Fuse	10 A
MW output power	750 W
Outer dimensions (HxWxD)	394 x 595 x 320
Cavity inner dimensions (HxWxD)	187 x 370 x 290

The technical informations are situated in the rating plate inside the appliance.

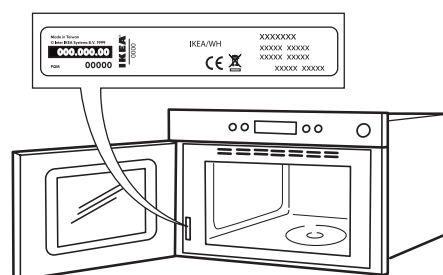
Data for test heating performance in accordance with IEC 60705.

The International Electrotechnical Commission, SC. 59H, has developed a standard for comparative testing of heating performance of different microwave ovens.

We recommend the following for this oven:

Test	Amount	Approx. time	Power level	Container
12.3.1	750 g	14 min	750 W	Pyrex 3.227
12.3.2	475 g	10 min	750 W	Pyrex 3.827
12.3.3	900 g	17 min 15 sec	750 W	Pyrex 3.838
13.3	500 g	10 min 3 sec (automatically calculated)	Automatic Defrost > Meat	
11.1	100 g - 200 g	1 min 40 sec - 3 min 20 sec	750 W	Pyrex 150 ml

NOTE: this information is only for the qualified technician.



Installation

Mounting the appliance

Follow the supplied separate mounting instructions when installing the appliance.

Children should not perform installation operations. Keep children away during installation of the appliance. Keep the packaging materials (plastic bags, polystyrene parts, etc.) out of reach of children, during and after the installation of the appliance. Use protective gloves to perform all unpacking and installation operations.

The appliance must be handled and installed by two or more persons. The appliance must be disconnected from the power

supply before carrying out any installation operation.

After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest After-sales Service.

After unpacking the appliance, make sure that the appliance door closes properly.

In the event of problems, contact the dealer or your nearest After-sales Service. To prevent any damage, only remove the oven from its polystyrene foam base at the time of installation.

During installation, make sure the appliance does not damage the power cable.

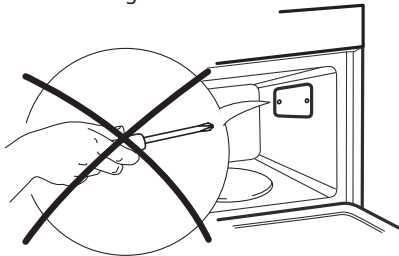
Electrical connection

Prior to connecting

Check that the voltage on the rating plate corresponds to the voltage in your home.

The rating plate is on the front edge of the oven (visible when the door is open).

Do not remove the microwave inlet protection plates located on the side of the oven cavity walls. They prevent grease and food particles from entering the microwave inlet channels.



Ensure the oven cavity is empty before mounting.

Ensure that the appliance is not damaged.

Check that the oven door closes firmly against the door support and that the internal door seal is not damaged. Empty the oven and clean the interior with a soft, damp cloth. Do not operate this appliance if it has a damaged mains cord or plug, if it is not working properly, or if it has been damaged or dropped. Do not immerse the mains cord or plug in water. Keep the cord away from hot surfaces. Electrical shock, fire or other hazards may result.

After connecting

The oven can be operated only if the oven door is firmly closed. Regulation require that the appliance is earthed.

The manufacturer will accept no responsibility for injury to persons, animals or damage to objects arising from the non-observance of this requirement.

The manufacturers are not liable for any problems caused by the user's failure to observe these instructions.

Failure to observe these instructions may lead to risks. The Manufacturer declines any liability for injury to persons or animals or damage to property if these advices and precautions are not respected.

CAUTION: The appliance is not intended to be operated by means of an external timer or separate remote control system.

After installation, the electrical components must not be accessible to the user.

For installation to comply with current safety regulations, an omnipolar switch with minimum contact gap of 3mm is required.

WARNING : The power cable must be long enough for connecting the appliance, once fitted in its housing, to the main power supply. Do not pull the power supply cable.

If the power cable is damaged it must be replaced with an identical one. The power cable must only be replaced by a qualified technician in compliance with the manufacturer instruction and current safety regulations. Contact an authorized service center. Do not operate this appliance if it has a damaged mains cord or plug, if it is not working properly, or if it has been damaged or dropped. Do not immerse the mains cord or plug in water. Keep the cord away from hot surfaces.

Do not touch the appliance with any wet part of the body and do not operate it when barefoot.

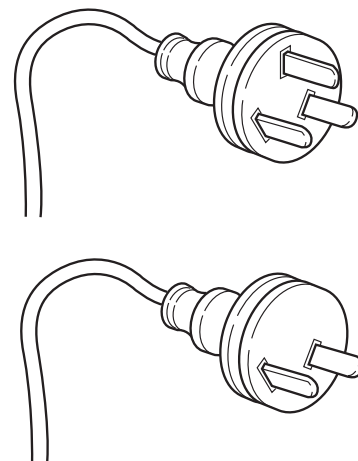
For appliances with fitted plug, if the plug is not suitable for your socket outlet, contact a qualified technician.

Do not use extension leads, multiple sockets or adapters. Do not connect the appliance to a socket which can be operated by remote control.

Electrical connection

Power Cord and Plug: Declared Article – Mandatory Approval Applies: Current Australian Approval Certificates will need to be forwarded, showing compliance with applicable Australian Standards, as noted below. Plug to have insulated pins. Plug and Cord to have approval marking, as required by the relevant Approval Certificate

- AS/NZS 3112: 2004 with Amendment 1, for Plug
- AS 3191: 2008, for Cord, or;
- 'HAR' Certification, for Cord



Environmental concerns

⚠ WARNING!: It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which give protection against exposure to microwave energy.

⚠ WARNING!: Failure to maintain the oven in a clean condition could lead to deterioration of the surface that could adversely affect the life of the appliance and possibly result in a hazardous situation.

⚠ WARNING!: The oven shall be cleaned regularly and any food deposits removed.

⚠ WARNING!: Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation - risk of electrical shock. Never use steam cleaning equipment.

⚠ WARNING!: Do not use harsh abrasive cleaners or metal scrapers to clean the door glass since they can scratch the surface, which may result in shattering of the glass.

⚠ Ensure the appliance is cooled down before any cleaning or maintenance. - risk of burn

⚠ WARNING!: Switch off the appliance before replacing the lamp - risk of electrical shock.

DISPOSAL OF PACKAGING MATERIALS

The packaging material is 100% recyclable and is marked with the recycle symbol. 

The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

SCRAPPING OF HOUSEHOLD APPLIANCES

This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery and recycling of household electrical appliances, contact your local authority, the collection service for household waste or the store where you purchased the appliance. This appliance is marked in compliance with European Directive 2012/19/EU, Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health.

The symbol  on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment.

ENERGY SAVING TIPS

Only preheat the oven if specified in the cooking table or your recipe. Use dark lacquered or enamelled baking trays as they absorb heat better. Food requiring prolonged cooking will continue to cook even once the oven is switched off.

This product contains a light source of energy efficiency class D.



IKEA GUARANTEE

How long is the IKEA guarantee valid?

This guarantee is valid for five years from the original date of purchase of your appliance at IKEA Pty Ltd, ABN 84 006 270 757 or at Cebas Pty Ltd, ABN 15 009 156 003. The original sales receipt, is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance.

Who will execute the service?

IKEA Authorized Service Centre will provide the service through its own service operations or Authorized Service Centre network. Contact IKEA for further information.

- If you encounter any trouble with the appliance and wish to register a service call or make a claim, please refer to www.ikea.com.au for your local store after sales customer service center phone number, online email and opening times or refer to the phone numbers shown below.

The principal address and contact details in Australia are:

- IKEA Authorized Service Centre at www.IKEA.com.au or
For Queensland, New South Wales and Victorian customers please contact:

IKEA Pty Ltd

IKEA Service Office L1 Clock Tower, 630 Princes Highway Tempe, NSW 2044
Victoria: (03) 8523 2154
New South Wales: (02) 8020 6641
Queensland: (07) 3380 6800
IKEA Perth: (08) 9201 4532
IKEA Adelaide: (08) 8154 4532

- For Western Australian and South Australian customers please contact:

Cebas Pty Ltd

8c Sunray Drive,
Innaloo WA 6018 Australian
IKEA Perth: (08) 9201 4532
IKEA Adelaide: (08) 8154 4532

What does this guarantee cover?

The guarantee covers applicable faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. The products have been designed and tested for domestic purposes only and this guarantee does not cover damage arising from use of the Product in a commercial environment. The exceptions are specified under the headline "What is not covered under this guarantee?" Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure. Replaced parts become the property of IKEA.

The guarantee exists only if the appliance complies and is installed in accordance with:

- The technical specifications.
 - The Assembly Instructions and user manual Safety Information.
- IKEA's guarantee is subject to Australian Consumer Law - see Schedule 2 to Competition and Consumer Act, 2010. This guarantee is in addition to (and does not exclude, restrict or modify in any way) any non-excludable statutory warranties in Australia.

What will IKEA do to correct the problem?

IKEA appointed service provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA service provider or its authorized service partner through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating and maintenance instructions, incorrect installation or by connection to the wrong voltage, damage

caused by chemical or electrochemical reaction, rust, abrasion or scratching, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.

- Damage caused from the use of the appliance in a manner other than the use for which it was specifically designed.
- Damage caused by power outages, electrical power surge or improper supply voltage via connection to Supply Authority mains or alternative supply systems.
- Consumable parts including batteries and lamps, removable wire, glass and plastic trays and other accessories.
- Internal or external damage as a result of excessive use of cleaning products or cleaning agents.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible color differences.
- Accidental damage or blockages caused by foreign objects, eg. coins, underwires, nails, buttons or jewellery, or substances and cleaning or unblocking of filters, drainage systems or soap drawers
- Damage caused by vermin, insects or pets.
- Note - internal or external cabinet transport damage must be reported within 7 days of purchase date.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.
- Cases where no fault could be found during a technician's visit.
- Any consequential loss due to appliance failure.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non original parts have been used.
- Repairs to parts or systems caused by unauthorized modifications made to appliance.
- Repairs caused by installation which is faulty or not according to specification.
- Problems caused by incorrect or inadequate venting of the appliance.
- The use of the appliance in a non domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to his home or another address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by IKEA.
- Cost for carrying out the initial installation of the IKEA appliance. However, if an IKEA appointed Authorized Service Centre or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the Authorized Service Centre or its authorized service partner will reinstall the repaired appliance or install the replacement, if necessary.
- The benefits conferred by this express warranty are in addition to all other conditions, warranties, guarantees, rights and remedies expressed or implied by the Trade Practices Act and similar State and Territory laws and all other obligations and liabilities on the part of the manufacturer or supplier and nothing contained herein shall restrict or modify such rights, remedies, obligations or liabilities.

How country law applies?

Our goods come with guarantees that Our goods come with guarantees that cannot be excluded under the Australian Consumer Law (ACL).

You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This guarantee is not intended in any way to limit or exclude such rights and remedies that you may have under law.

You can find out more information about the Australian Consumer Law on the ACCC website: www.accc.gov.au

Area of validity

The IKEA guarantee applies only to products purchased and installed in AUSTRALIA .

What you must do to make a claim under the guarantee

To make a claim under the guarantee contact IKEA Authorized Service Centre at the above address, the IKEA catalogue or refer to www.ikea.com.au for your local store customer service phone number, online email and opening times. Please describe the problem that you are facing with the appliance in detail along with your product article number (8 digit code) and date of purchase at the time of call registration.

Please do not hesitate to contact the dedicated Authorized Service Centre for IKEA appliances to:

1. Make a service request under this guarantee.
2. Ask for clarification on installation of the IKEA appliance in the dedicated IKEA kitchen furniture.
3. Ask for clarification on user manual contents and specifications of the IKEA appliance.

To ensure that we provide you with the best assistance, please read carefully the Assembly Instructions and/or the User Manual section of this booklet before contacting us.

How to reach if you need our service

The IKEA Authorized Service Centre will assist you on the phone with basic trouble shooting for your appliance at the time of warranty call registration.

Please refer to the IKEA catalogue or www.ikea.com.au or to below phone numbers and select your local store .



Victoria: (03) 8523 2154
New South Wales: (02) 8020 6641
Queensland: (07) 3380 6800
IKEA Perth: (08) 9201 4532
IKEA Adelaide: (08) 8154 4532u

Please describe the problem that you are facing with the appliance in detail along with your product model number, serial number, date of purchase at the time of call registration. Please also always refer to the IKEA article number (8 digit code) and 12 digit service number placed on the rating plate of your appliance.



SAVE THE SALES RECEIPT!

Kindly keep all these details and original invoice of purchase handy during the service technician's visit to enable him to carry out the job. It is your proof of purchase and required for the guarantee to apply.

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