IKEA Loyalty Member Offer – $500 Gift Card with purchase of $5000 - Joondalup Plan & Order Point Only

Effective Date: 17 November 2026 (v1)

Terms & Conditions

1. **Promotion:** On 17 November 2026, IKEA Joondalup Plan & Order Point is offering all IKEA Loyalty Members **a $500 IKEA Gift Card** if they satisfy all the following conditions:
    - attend the Friends & Family Day in-person at the IKEA Joondalup Plan & Order Point; and
    - make either **one** of:
        - a qualifying purchase of $5,000 or more in a single transaction of qualifying IKEA METOD kitchen products (as listed in clause 5); or
        - a planning appointment on 17 November 2026 **and** make a qualifying purchase of $5,000 or more in a single transaction of qualifying IKEA METOD kitchen products (as listed in clause 5) by 31 December 2026.

    IKEA Loyalty Members intending to make a delayed purchase must attend the Friends & Family Day in-person and secure a planning appointment to qualify for this Promotion. This Promotion is **not available online**.

2. **Promoter:** The Promoter is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.

3. **For IKEA AU Loyalty Members only:** This Promotion is only available to both our IKEA Family Members and IKEA Business Network customers (who present or verify their IKEA Loyalty membership before finalising their transaction).

4. **Promotion Period:** The Promotional Period is for 1 day only from 9:00am to 5:00pm (Perth time) on 17 November 2026 and only at the IKEA Joondalup Plan & Order Point.

5. **Qualifying IKEA METOD Kitchens:** This Promotion is only applicable to the following IKEA METOD Kitchen system products: our range of cabinets, kitchen fronts, cover panels, plinths and deco strips, drawers, pull-out larder, carrousels, kitchen laminate and veneer worktops, kitchen wall panels, kitchen integrated waste sorting, kitchen taps, kitchen sinks and sink accessories, kitchen knobs, and handles.

6. **Exclusions:** This Promotion excludes the following products:
    (a) **Any Kitchen Appliances -** including our range of ovens, microwave ovens, combination ovens, hobs, extractor hoods and accessories, fridges, fridges/freezers, dishwashers, and other appliances accessories,
    (b) any products from the IKEA home furniture and/or furnishing range;
    (c) custom made materials for benchtops;

(d) any IKEA services – including any measuring, picking, delivery, assembly, installation, custom made stone benchtop/worktop fabrication, delivery and installation, takeback/recycling, planning and interior design services; and
(e) any IKEA Gift Cards (regardless of whether they are intended to be used immediately towards a Qualifying IKEA METOD Purchase).

7. **Minimum spend requirement when combined:** As the Promotional Period coincides with the *IKEA Joondalup Plan & Order Point 15% off selected METOD kitchens* offer, the $5,000 minimum spend will be based on your purchase before the 15% discount has been applied (but only if you qualify for that other promotional discount). Please see the terms and conditions of that promotion to determine eligibility.

8. **In-store Redemption only:** Purchases and planning appointments must be made with our IKEA Joondalup Plan & Order Point co-workers on-site on the day.

9. **Gift Card to be given after purchase completed:** The Gift Card will be provided to you by the IKEA co-worker assisting you upon verification of the purchase amount being met.

10. **Gift Card redemption:** Additional terms and conditions apply to the use of the IKEA Gift Card. Please visit the IKEA website for the *IKEA card terms and conditions* that applies to the redemption of the IKEA Gift Card. Validity is 3 years from the date of issue and only redeemable towards purchase from IKEA Australia.

11. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last. Please note availability of stock varies between IKEA locations, and not all products may be available at the IKEA Joondalup Plan and Order Point. No rainchecks are available during the Promotion.

12. **Returns:** All return of product(s) are subject to the IKEA Returns and Exchanges policy and the Australian Consumer Law. The maximum refund for each product is the amount of the returned product(s) less any pro-rata discount received. If the return would cancel the original eligibility requirements for this Promotion, the customer agrees that IKEA may:
    - require the $500 gift card to be returned; or
    - may deduct its value from any refund to the extent permitted by law.

13. **Validation and Verification**: Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. The Promoter's decision is final.

14. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. We will communication a withdrawal on the IKEA AU website.

15. **Right to change:** The Promoter reserves the right to change these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers are expected to have reviewed these Terms and Conditions for any applicable updates before commencing their transaction. No changes will be individually communicated to the Customer.

16. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges, including (but not limited to): GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer.

17. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of the State of New South Wales.