

IKEA Loyalty Member Offer – 10% off selected METHOD kitchens and appliances

Effective Date: 20 February 2025 (v1)

Terms & Conditions

- Promotion:** During the Promotional Period, IKEA Loyalty Members will receive **10% off** on the current retail price of selected IKEA METHOD Kitchens and appliances.
- Promoter:** The Promoter is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
- IKEA Loyalty Members only:** This Promotion is only available to both IKEA Family Members and IKEA Business account holders (**IKEA Loyalty Members**) who identify with their membership before successfully completing their transaction.
- Promotion Period:** The Offer Period starts at 12:00am (Sydney time) on Thursday, 20 February 2025 and ends at 11:59pm (Sydney time) on Monday, 24 March 2025. Transactions commenced during the Promotion Period but not yet finalised (payment made) will not qualify for the Promotion.
- Qualifying Purchases:** This Promotion is only applicable to the following ranges of products:
 - METHOD kitchen system - including our range of cabinets, kitchen fronts, cover panels, plinths and deco strips, drawers, pull-out larder, carrousels, kitchen worktops, kitchen wall panels, kitchen integrated waste sorting, kitchen taps, kitchen sinks and sink accessories, kitchen knobs, and handles.
 - Appliances – including our range of ovens, microwave ovens, combination ovens, hobs, extractor hoods and accessories, fridges, fridges/freezers, dishwashers, and other appliances accessories.

6. **Exclusion (from Qualifying Purchases):** The Promotion does not apply to the following purchases:
 - (a) Any product from our home furniture and/or furnishing range (including, but not limited to, the SNURRAD storage turntable);
 - (b) Any IKEA services (such as picking, delivery, assembly, installation, custom made stone benchtop/worktop fabrication, delivery and installation, takeback/recycling, planning and interior design services); and
 - (c) Any IKEA Food products from the Swedish Restaurant, Swedish Café, Bistro and/or Swedish Food Market.

7. **In-store promotion:** For in-store redemption of the Promotion. one of the below methods must be used:
 - (a) **Assisted purchase (In-store Kitchen Specialist):** IKEA Loyalty Members must provide their membership details to the IKEA Kitchen Sales specialist during the purchase appointment before payment.
 - (b) **Assisted purchase (via RCMP):** IKEA Loyalty Members must provide their membership details to the IKEA Remote Customer Meeting Point (**RCMP**) specialist at the time of payment.

8. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last (no rain checks). Please note availability of stock varies between stores and online and not all products will be available in stores and online.

9. **Only one offer a time:** The Promotion is not available in conjunction with any other special, discount, promotional offer and/or IKEA Family and/or IKEA Business Network member offers (unless otherwise stated).

10. **Returns:** All return of product(s) from Qualifying Purchase are subject to the IKEA Returns and Exchanges policy and the Australian Consumer Law. The maximum refund for each product is the amount of the returned product less the discount received (if any).

11. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash.

12. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.

13. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. A withdrawal will not be individually communicated to the Customer (should the Promoter exercise their right under this Clause 13).
14. **Right to change:** The Promoter reserves the right to change these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers are expected to have reviewed these Terms and Conditions for any applicable updates before commencing their transaction. No changes will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 14).
15. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges, including (but not limited to): GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 15).
16. **Limitation of Liability:** The Promoter shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss) or for personal injury suffered or sustained because of any participation in the Promotion, except for any liability which cannot be excluded by law.
17. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of the State of New South Wales. All parties submit to the exclusive jurisdiction of the courts of New South Wales.