

# IKEA Family Buy-back promotion

## Terms & Conditions

1. Entry into the Promotion is deemed to be an acceptance of these Terms & Conditions.
2. The **Promoter** is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
3. **Promotion:** Eligible Customer will receive **50% extra value** on IKEA Refund card from using Buy-back services by:
  - (a) obtaining a Buy-back quote during the Promotion Period; 13 November 2023 to 22 December 2023 inclusive
  - (b) presenting the Buy-back quote and the IKEA product(s) at the Returns & Exchanges desk in a Participating Store **on or before 22 December 2023**; and
  - (c) scanning IKEA Family membership to complete transaction.
4. **Eligible Customer:** The Promotion is open to Australian residents who are:
  - (a) 18 years of age or over; and
  - (b) members of the IKEA Family Australian loyalty program with an active IKEA Family profile.
5. **Promotion Period:** The Promotion commences at 09.00am (Sydney Time) on 13 November 2023 and ends at 09.00pm (Sydney Time) on 22 December 2023.
6. **Buy-back services:** The [Furniture Buy Back & Resell Service Terms & Conditions](#) (available on the Promoter's website) apply.
7. **IKEA Refund card:** The IKEA Refund card Terms and Conditions under [IKEA cards – Terms and Conditions](#) (available on the Promoter's website) apply.
8. **Participating Stores:** The following IKEA stores will participate in the Promotion:

State	IKEA Sites	Address
NSW	IKEA Marsden Park	1 Hollinsworth Road, Marsden Park NSW 2765
	IKEA Rhodes	Rhodes Shopping Centre, 1 Oulton Avenue, Rhodes NSW 2138
	IKEA Tempe	630-726 Princes Highway, Tempe NSW 2044
VIC	IKEA Richmond	630 Victoria Street, Richmond VIC 3121
	IKEA Springvale	917 Princes Highway, Springvale VIC 3171
QLD	IKEA Logan	3539-3565 Pacific Highway, Slacks Creek QLD 4127

State	IKEA Sites	Address
	IKEA North Lakes	Westfield North Lakes, North Lakes QLD 4509
<b>SA</b>	IKEA Adelaide	397 Sir Donald Bradman Drive, Adelaide Airport SA 5950
<b>ACT</b>	IKEA Canberra	1030 Majura Road, Majura ACT 2609
<b>WA</b>	IKEA Perth	6 Sunray Drive, Innaloo WA 6018

9. **Returns:** This Promotion does not affect your return of IKEA products under the [IKEA standard returns and exchanges policy](#) or your statutory rights under the Competition and Consumer Act 2010.
10. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period.
11. **Right to change:** The Promoter reserves the right to change the terms and conditions from time to time to reflect changes to the law or changes to our services. Customers (including Eligible Customer) shall review these terms on a regular basis. Any changes to the Buy-buy service availability will be communicated via the [online tool](#).
12. **Right to correct and adjust:** While great care has been taken to ensure accuracy of the Promotion, our products and services including prices, charges and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges.
13. **Personal Information and Privacy:** The Promoter may collect personal information for the Promotion. For more information, please visit the Promoter's website for our [Privacy Policy](#).
14. **Limitation of Liability:** Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) exclude all liability (including negligence) for any personal injury or any loss or damage (including loss of opportunity or profit) whether direct, indirect, special or consequential, arising in any way out of the Promotion.