IKEA Loyalty Member Offer – Joondalup Plan & Order Point - 15% off selected METOD kitchens

Effective Date: 19 November 2026 (v1)

Terms & Conditions

1. **Promotion:** During the Promotion Period, IKEA Joondalup Plan & Order Point is offering all IKEA Loyalty Members **15% off** from the marked retail price of Qualifying IKEA METOD Kitchens if they satisfy both of the following conditions:

    - Make an appointment to plan their kitchen with IKEA to be held between 19 November 2026 - 30 November 2026; **and**
    - make full payment before 31 December 2026.

    This offer is only applicable to **in-store purchases from IKEA Joondalup Plan & Order Point** and cannot be redeemed online.

2. **Promoter:** The Promoter is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.

3. **For IKEA AU Loyalty Members only:** This Promotion is only available to both our IKEA Family Members and IKEA Business Network customers (who present or verify their IKEA Loyalty membership before finalising their transaction).

4. **Promotion Period:** The Promotional Period commences from 9:00am (Perth time) on Thursday, 19 November 2026 and ends at 5:00pm (Perth time) on Monday, 30 November 2026 for the planning appointment..

    Purchases must be made in full in person and completed before 5:00pm (Perth time) on 31 December 2026 at IKEA Joondalup Plan & Order Point. **Payments cannot be made online and/or over the phone.**

5. **Qualifying IKEA METOD Kitchens:** This Promotion is only applicable to the following IKEA METOD Kitchen system products: our range of cabinets, kitchen fronts, cover panels, plinths and deco strips, drawers, pull-out larder, carrousels, kitchen laminate and veneer worktops, kitchen wall panels, kitchen integrated waste sorting, kitchen taps, kitchen sinks and sink accessories, kitchen knobs, and handles.

6. **Exclusions:** This Promotion excludes the following products:
   (a) **Any Kitchen Appliances -** including our range of ovens, microwave ovens, combination ovens, hobs, extractor hoods and accessories, fridges, fridges/freezers, dishwashers, and other appliances accessories,
   (b) any products from the IKEA home furniture and/or furnishing range;
   (c) custom made materials for benchtops;
   (d) any IKEA services – including any measuring, picking, delivery, assembly, installation, custom made stone benchtop/worktop fabrication, delivery and installation, takeback/recycling, planning and interior design services; and
   (e) any IKEA Gift Cards (regardless of whether they are intended to be used immediately towards a Qualifying IKEA METOD Purchase).

7. **In-store Redemption only:** Purchases must be made with our IKEA Joondalup Plan & Order Point co-workers on-site on the day.

8. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last. Please note availability of stock varies between IKEA locations, and not all products may be available at the IKEA Joondalup Plan and Order Point. No rainchecks are available during the Promotion.

9. **Only one offer at a time:** The Promotion is not available in conjunction with any other special, discount, promotional offer and/or IKEA Family and/or IKEA Business Network member offers (except any other offers applicable specifically for the IKEA Joondalup Plan and Order Point during the same Promotional Period).

10. **Returns:** All return of product(s) are subject to the IKEA Returns and Exchanges policy and the Australian Consumer Law. The maximum refund for each product is the amount of the returned product(s) less any pro-rata discount received.

11. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash.

12. **Validation and Verification**: Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. The Promoter's decision is final.

13. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. We will communication a withdrawal on the IKEA AU website.

14. **Right to change:** The Promoter reserves the right to change these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers are expected to have reviewed these Terms and Conditions for any applicable updates before commencing their transaction. No changes will be individually communicated to the Customer.

15. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges, including (but not limited to): GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer.

16. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of the State of New South Wales.