

IKEA Family Collect & Redeem Information Summary

Effective: 1 April 2026 (v3)

A. COLLECT

IKEA may change the ways to collect points and introduce new ways that you can collect points from time to time. Please see [IKEA Family webpage](#) and below for more information.

- Collect points based on Eligible Purchases:** If you scan your IKEA Family card or membership details at the time of making an in-store, remote or online IKEA purchase, you will collect points based on the dollar value of the Eligible Purchase.
- Eligible Purchases:** This includes any in-store, remote or online IKEA purchase, but excludes purchases of IKEA Gift Cards.
- 1 point for every \$5 spent:** You will collect 1 point for every \$5 spent, with no limitation on the number of points that can be collected (provided that the purchase is linked to your IKEA Family card or membership details).
- Other ways to collect points:** Other ways to collect points include:

| Interaction | Number of points collected | Frequency of collection |
|---|----------------------------|--|
| Sign up to IKEA Family and create an IKEA Family Account (limited to new IKEA Family members only and excludes the conversion of a registered user account to an IKEA Family Account ¹) | 5 | Once on joining IKEA Family |
| Log into your IKEA Family Account via the IKEA.com.au website or IKEA App | 1 | Once per week (Monday to Sunday) |
| Create and save a product "wish list" (with at least 1 product) on your IKEA Family Account via the IKEA.com.au website or IKEA App | 2 | Once per week (Monday to Sunday) |
| Register (using your IKEA Family Account via the IKEA.com.au website or IKEA App) and attend a specified IKEA Family event in store and online | 20 | Following attendance at a qualifying IKEA Family event |
| Register for (using your IKEA Family Account via the IKEA.com.au website or IKEA App) and attend an in store or virtual consultation or planning appointment | 25 | Once per week (Monday to Sunday) |

B. REDEEM

IKEA may change or introduce new rewards from time to time. Please see [IKEA Family webpage](#) and below for more information.

5. **Redeeming points for reward vouchers:** The points can redeem the following rewards vouchers:

| Reward voucher | Number of points needed | Terms and conditions |
|---|-------------------------|---|
| Home furnishings and accessories rewards | | |
| \$5 off home furnishings | 65 | <ul style="list-style-type: none"> • This reward is available for purchases online, in-store or remote orders. • Valid for home furnishings and accessories only. • Not valid for use in the Swedish Restaurant, Swedish Food Market, for IKEA services or gift cards. • Cannot be used in conjunction with any other IKEA vouchers or offers. • Not redeemable for cash. • Member must scan their IKEA Family membership to redeem reward. |
| \$10 off home furnishings | 125 | <ul style="list-style-type: none"> • This reward is available for purchases online, in-store or remote orders. • Valid for home furnishings and accessories only. • Not valid for use in the Swedish Restaurant, Swedish Food Market, for IKEA services or gift cards. • Cannot be used in conjunction with any other IKEA vouchers or offers. • Not redeemable for cash. • Member must scan their IKEA Family membership to redeem reward. |
| \$20 off home furnishings | 250 | <ul style="list-style-type: none"> • This reward is available for purchases online, in-store or remote orders. • Valid for home furnishings and accessories. • Not valid for use in the Swedish Restaurant, Swedish Food Market, for IKEA services or gift cards. • Cannot be used in conjunction with any other IKEA vouchers or offers. • Not redeemable for cash. • Member must scan their IKEA Family membership to redeem reward. |
| \$50 off home furnishings | 625 | <ul style="list-style-type: none"> • This reward is available for purchases online, in-store or remote orders. • Valid for home furnishings and accessories. |

| Reward voucher | Number of points needed | Terms and conditions |
|-----------------------------------|-------------------------|--|
| | | <ul style="list-style-type: none"> • Not valid for use in the Swedish Restaurant, Swedish Food Market, for IKEA services or gift cards. • Cannot be used in conjunction with any other IKEA vouchers or offers. • Not redeemable for cash. • Member must scan their IKEA Family membership to redeem reward. |
| \$100 off home furnishings | 1250 | <ul style="list-style-type: none"> • This reward is available for purchases online, in-store or remote orders. • Valid for home furnishings and accessories. • Not valid for use in the Swedish Restaurant, Swedish Food Market, for IKEA services or gift cards. • Cannot be used in conjunction with any other IKEA vouchers or offers. • Not redeemable for cash. • Member must scan their IKEA Family membership to redeem reward. |
| Food and drinks rewards | | |
| \$5 off food | 65 | <ul style="list-style-type: none"> • Scan your IKEA Family membership in-store to benefit from this reward. • Available for use in-store at the Swedish Restaurant for IKEA Food only. • Not redeemable for cash. |
| \$10 off food | 125 | <ul style="list-style-type: none"> • Scan your IKEA Family membership in-store to benefit from this reward. • Available for use in-store at the Swedish Restaurant for IKEA Food only. • Not redeemable for cash. |
| \$15 off food | 187 | <ul style="list-style-type: none"> • Scan your IKEA Family membership in-store to benefit from this reward. • Available for use in-store at the Swedish Restaurant for IKEA Food only. • Not redeemable for cash. |
| Assembly service reward | | |
| \$40 off assembly service | 400 | <ul style="list-style-type: none"> • Reward is subject to service availability in your area, and is only available with a delivery service booked when shopping online. • The reward must be applied during the online check-out process and prior to completing the relevant transaction. • Not redeemable for cash. • Cannot be used in conjunction with any other IKEA vouchers or offers. |

