

# IKEA Family offer - 20% off on selected mattresses - Jan and Feb 2024

## Terms & Conditions

1. **Promotion:** During the Promotion Period, IKEA Family Members will receive **20% off** Selected Mattresses.
2. **Promoter:** The Promoter is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
3. **IKEA Family Members:** The Promotion is only available to customers with IKEA Family membership who identify with their membership at the check-out in store or online.
4. **Promotion Period:** The Promotion Period starts at 12:00am (Sydney Time) on Tuesday January 30, 2024, and ends at 11:59pm (Sydney Time) on Monday, 26 February 2024.
5. **Selected Mattresses:** This includes spring, foam & latex mattresses and excludes mattress protectors, mattress toppers, mattress pads, children's mattresses, and cot mattresses.
6. **In-store redemption:** For in-store redemption at any of [IKEA Australia stores](#), IKEA Family Members must scan their IKEA Family physical or digital card or enter their verified mobile number at the point of checkout before completing their purchases.
7. **Online redemption:** For online redemption, IKEA Family Members must sign into their IKEA Family Account or insert their IKEA Family membership number in the requested field to make a purchase on [IKEA.com.au](#) or in the IKEA App.
8. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last (sorry no rain checks). Please note availability of stock varies between stores and online and not all products will be available in stores and online.
9. **Only one offer a time:** The Promotion is not available in conjunction with any other special, discount, promotional offer or IKEA Family or IKEA for Business member offers unless otherwise stated.
10. **Returns:** All return of product(s) are subject to [IKEA standard returns and exchanges policy](#) and the Australian Consumer Law. The maximum refund for each product is the amount of the returned product(s) less the discount received.

11. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash.
12. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.
13. **Right to withdraw:** The Promoter reserves the right to withdraw the promotion at any time during the Promotion Period.
14. **Right to change:** The Promoter reserves the right to change the terms and conditions from time to time to reflect changes to the law or changes to our services. Customers (including Eligible Members) shall review the terms on a regular basis.
15. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges.
16. **Limitation of Liability:** The Promoter shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss) or for personal injury suffered or sustained as a result of any participation in the Promotion, except for any liability which cannot be excluded by law.