

# IKEA Loyalty Members Offer – 15% off selected METHOD kitchens and kitchen appliances

Effective Date: 18 September 2025 (v1)

## Terms & Conditions

1. **Promotion:** During the Promotional Period, IKEA Loyalty Members will receive **15% off** the current retail price of selected METHOD Kitchens and selected kitchen appliances (that is listed as a Selected Purchase).
2. **Promoter:** The Promoter is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
3. **IKEA Loyalty Members only:** This Promotion is only available to IKEA Family Members and IKEA Business Network members (who present or verify their membership before completing their transaction).
4. **Promotion Period:** The Offer Period starts at 12:00am (Sydney time) on Thursday, 18 September 2025 and ends at 11:59pm (Sydney time) on Monday, 20 October 2025. Transactions must be finalised (including payment) before the end date of the Promotional Period to be eligible for the Promotion.
5. **Selected Purchase(s):** This Promotion is only applicable to the following products:
  - (a) METHOD kitchen system - including our range of cabinets, kitchen fronts, cover panels, plinths and deco strips, drawers, pull-out larder, carrousels, kitchen worktops, kitchen wall panels, kitchen integrated waste sorting, kitchen taps, kitchen sinks and sink accessories, kitchen integrated lighting, kitchen knobs, and handles; and
  - (b) Kitchen Appliances – including our range of ovens, microwave ovens, combination ovens, hobs, extractor hoods and accessories, fridges, fridges/freezers, dishwashers, and other appliances accessories.but does not include:
  - (c) Any product(s) from our home furniture and/or furnishing range;
  - (d) Any product(s) listed below from our kitchen accessories range (which includes, but is not limited to) the following:
    - i. freestanding kitchen islands,

- ii. kitchen trolleys,
  - iii. step stools,
  - iv. kitchenettes,
  - v. cutlery inserts,
  - vi. drawer dividers,
  - vii. drawer organisers,
  - viii. storage boxes,
  - ix. storage turntables;
  - x. pressure cookers; and/or
  - xi. air purifiers);
- (e) Any IKEA services related to your METHOD and Kitchen appliances purchase(s) (such as picking, delivery, assembly, installation, custom made stone benchtop/worktop fabrication, delivery and installation, takeback/recycling, planning and interior design services);
- (f) Any METHOD Kitchen system or Kitchen Appliances from our As-Is market; and/or
- (g) Any IKEA Gift Cards (regardless of whether the IKEA Gift Cards are intended to be used towards a Selected Purchase(s)).
6. **In-store Redemption:** For in-store redemption at any IKEA Australia Retail store, IKEA Loyalty Members must scan their IKEA Loyalty card (physical or digital) or enter their verified mobile number at the point of checkout before completing their purchases.
7. **Online Redemption:** For online redemption, IKEA Loyalty Members must sign into their IKEA Loyalty Account or insert their IKEA Loyalty membership number (in the requested field) to make a purchase on IKEA.com.au or in via the official IKEA Australia smart device application.
8. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last (no rain checks). Please note availability of stock varies between stores and online and not all products will be available in stores and online.
9. **Only one offer at a time:** The Promotion is not available in conjunction with any other special, discount, promotional offer and/or IKEA Family and/or IKEA Business Network member offers (unless otherwise stated).
10. **Returns:** All return of any purchases is subject to the IKEA Returns and

Exchanges policy and the Australian Consumer Law. The maximum refund for each product is the amount of the returned product less the discount received (if any).

11. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash.
12. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.
13. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. We will communicate a withdrawal on our IKEA website. No withdrawal notification will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 13).
14. **Right to change:** The Promoter reserves the right to change these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers are expected to have reviewed these Terms and Conditions for any applicable updates before commencing their transaction. No changes will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 14).
15. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges, including (but not limited to): GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 15).
16. **Limitation of Liability:** The Promoter shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss) or for personal injury suffered or sustained because of any participation in the Promotion, except for any liability which cannot be excluded by law.
17. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of the State of New South Wales.