

IKEA AU Loyalty Members Offer – 20% off BESTÅ range

Effective Date: 17 September 2026 (v2)

Terms & Conditions

1. **Promotion:** During the Promotional Period, IKEA Loyalty Members can take advantage of **20% off the retail price of all BESTÅ frames and components** (including BESTÅ legs, tops, doors and drawer fronts).
2. **Promoter:** The Promoter is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
3. **For IKEA Loyalty Members only:** This Promotion is only available to our IKEA AU Family Members and IKEA Business Network customers (who present or verify their IKEA Loyalty membership before finalising their transaction).
4. **Promotion Period:** The Offer Period commences at 12:00am (Sydney Time) on Thursday [17 September 2026](#) and ends at 11:59pm (Sydney Time) on [Monday 12 October 2026](#). Transactions must be completed (including payment) during the Promotion Period to be eligible for the Promotion.
5. **Exclusions:** The Promotion(s) are not applicable to any BESTÅ frames and components offered for sale from our IKEA 'As-Is' Market (either in-store or online).
6. **In-store Redemption:** For in-store redemption at any IKEA Australia stores, IKEA AU Loyalty Members must scan their IKEA Loyalty physical or digital card or enter their verified mobile number at the point of checkout before completing their purchases.
7. **Online Redemption:** For online redemption, IKEA AU Loyalty Members must sign into their IKEA Loyalty Account or insert their IKEA Loyalty membership number in the requested field to make a purchase on [IKEA.com.au](#) or in the IKEA App.
8. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last (sorry no rain checks). Please note availability of stock varies between stores and online and not all products will be available in stores and online. No rainchecks are available during the Promotion.
9. **Only one offer a time:** The Promotion is not available in conjunction with any other special, discount, promotional offer or IKEA Family / IKEA for Business member offer (unless the contrary has been expressed).

10. **Returns:** The return of product(s) is subject to the IKEA AU standard returns and exchanges policy and the Australian Consumer Law. The maximum refund for each product is the amount paid for the returned product(s) less any pro-rata discount received.
11. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash.
12. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.
13. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time before or during the Promotion Period. We will communicate a withdrawal on our IKEA AU website. No withdrawal notification will be individually communicated to the Customer.
14. **Right to change:** The Promoter reserves the right to change the terms and conditions from time to time to reflect changes to the law, our services, the Promotion or the offer. Customers shall review the terms on a regular basis. No changes will be individually communicated to the Customer.
15. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer.
16. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of the State of New South Wales.