

IKEA Loyalty Members offer – Free Metro Delivery (on total spend of \$399 or more)

Effective Date: 6 February 2025 (v1)

Terms & Conditions

1. **Promotion:** During the Promotional Period, IKEA Loyalty Members making qualifying purchases either in-store or online via our ikea.com.au webpage or via our official IKEA Australian App) will receive **free delivery to a Metropolitan Postcode on total purchases of \$399 or more (within a single transaction)**.
2. **Promoter:** The Promoter is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
3. **IKEA Loyalty Members only:** This Promotion is only available to IKEA Loyalty Members only (being IKEA Family Members or IKEA Business Network Members) who identify with their membership details before completing their purchase transaction.
4. **Exclusions:** This Promotion does not apply to any of the following purchase(s):
 - a. IKEA Gift Cards;
 - b. Products from our IKEA Food range; and
 - c. IKEA Services (including, but not limited to, professional fees for planning services).
5. **Promotion Period:** The Promotion Period commences from 12:00am (Sydney Time) on Thursday 6 February 2025 and ends at 11:59pm (Sydney Time) on Thursday 13 February 2025.
6. **Metropolitan Postcodes only:** The Promotion is only valid for customers who purchase delivery and specify an Australian delivery address with a postcode listed under Annexure A (page 4 and 5) to these Terms and Conditions. This offer does not include any Tasmanian or Northern Territory based addresses. Annexure A is an exhaustive list of all valid Metropolitan Postcodes to which the Promotion will apply.
7. **Total spend must be \$399 (or more) within a single transaction:** To take advantage of this Promotion, the minimum total spend amount of \$399 must be met within one single transaction and the transaction must not contain any Exclusions as listed under Clause 4.

8. **Redemption - Assisted purchase (Remote Shopping):** Loyalty Members must provide their IKEA Family membership details to the IKEA sales assistant creating your order. The Promotion will be applied by the IKEA sales assistant if the threshold minimum spend amount is exceeded within a single transaction without any exclusions and where delivery is selected.
9. **Redemption - Online / IKEA Australia App:** Loyalty Members must sign into their IKEA Family Account and/or IKEA Business Network account and/or insert their IKEA Family membership number when prompted. Purchases may be made via our website at IKEA.com.au or on the official IKEA Australian App. The Promotion will be automatically applied once the threshold minimum spend amount is exceeded within a single transaction without any exclusions and where delivery is selected.
10. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash. The free delivery discount value may not be applied to the transaction (in-lieu of actual delivery).
11. **Refunds:** The IKEA Returns Policy applies to all purchases made during the Promotional Period. Where the IKEA Returns Policy provides for a full refund to the customer, no amount will be refunded for delivery.
12. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final. The Promotion will not be extended for reasons due to network connectivity and/or online banking/merchant difficulties encountered during the attempted redemption of the Promotional online.
13. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. No withdrawal notification will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 13).
14. **Right to change:** The Promoter reserves the right to change these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers shall review these Terms and Conditions on a regular basis for updates before commencing their transaction. No changes will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 14).
15. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 15).

16. **Limitation of Liability:** The Promoter shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss) or for personal injury suffered or sustained as a result of any participation in the Promotion, except for any liability which cannot be excluded by law.
17. **Governing Law:** The conduct of the Promotion and these Terms are governed by the laws of the State of New South Wales. All parties submit to the exclusive jurisdiction of the courts of New South Wales.

Annexure A – Metropolitan Postcodes

New South Wales - Postcodes

2000	2038	2074	2106	2140	2170	2210	2556	2769
2007	2039	2075	2107	2141	2171	2211	2557	2770
2008	2040	2076	2110	2142	2172	2212	2558	2773
2009	2041	2077	2111	2143	2173	2213	2559	2774
2010	2042	2079	2112	2144	2174	2214	2564	2776
2011	2043	2080	2113	2145	2175	2216	2565	2777
2015	2044	2081	2114	2146	2176	2217	2566	2778
2016	2045	2082	2115	2147	2177	2218	2567	2779
2017	2046	2084	2116	2148	2178	2219	2745	2780
2018	2029	2085	2117	2150	2179	2220	2747	2782
2019	2047	2086	2118	2151	2190	2221	2748	2783
2020	2048	2087	2119	2152	2191	2222	2749	2784
2021	2049	2088	2120	2153	2192	2223	2750	2785
2022	2050	2089	2121	2154	2193	2224	2752	2786
2023	2060	2090	2122	2155	2194	2225	2753	
2024	2061	2092	2125	2156	2195	2226	2754	
2025	2062	2093	2126	2157	2196	2227	2756	
2026	2063	2094	2127	2158	2197	2228	2757	
2027	2064	2095	2128	2159	2198	2229	2758	
2028	2065	2096	2130	2160	2199	2230	2759	
2030	2066	2097	2131	2161	2200	2231	2760	
2031	2067	2099	2132	2162	2203	2232	2761	
2032	2068	2100	2133	2163	2204	2233	2762	
2033	2069	2101	2134	2164	2205	2234	2763	
2034	2070	2102	2135	2165	2206	2485	2765	
2035	2071	2103	2136	2166	2207	2486	2766	
2036	2072	2104	2137	2167	2208	2487	2767	
2037	2073	2105	2138	2168	2209	2555	2768	

Australian Capital Territory - Postcodes

2580	2601	2605	2611	2617	2621	2904	2912
2581	2602	2606	2612	2618	2900	2905	2913
2582	2603	2607	2614	2619	2902	2906	2914
2600	2604	2609	2615	2620	2903	2911	

Victoria - Postcodes

3000	3034	3062	3101	3133	3161	3189	3795
3002	3036	3065	3102	3134	3162	3190	3796
3003	3037	3066	3103	3135	3163	3191	3802
3004	3038	3067	3104	3136	3165	3192	3803
3006	3039	3068	3105	3137	3166	3193	3804
3008	3040	3070	3106	3138	3167	3194	3805
3011	3041	3071	3107	3140	3168	3195	3806
3012	3042	3072	3108	3141	3169	3196	3807
3013	3043	3073	3109	3142	3170	3197	3808
3015	3044	3074	3111	3143	3171	3198	3809
3016	3045	3075	3113	3144	3172	3199	3810
3018	3046	3076	3114	3145	3173	3200	3910
3019	3047	3078	3115	3146	3174	3201	3911
3020	3048	3079	3116	3147	3175	3202	3912
3021	3049	3081	3121	3148	3177	3204	3913
3022	3051	3082	3122	3149	3178	3205	3930
3023	3052	3083	3123	3150	3179	3206	3931
3025	3053	3084	3124	3151	3180	3207	3933
3026	3054	3085	3125	3152	3181	3335	3934
3027	3055	3087	3126	3153	3182	3336	3975
3028	3056	3088	3127	3154	3183	3752	3976
3029	3057	3089	3128	3155	3184	3788	3977
3030	3058	3090	3129	3156	3185	3789	3978
3031	3059	3093	3130	3158	3186	3791	3980
3032	3060	3094	3131	3159	3187	3792	
3033	3061	3095	3132	3160	3188	3793	

South Australian - Postcodes

5000	5020	5041	5064	5084	5106	5126	5166
5006	5021	5042	5065	5085	5107	5127	5167
5007	5022	5043	5066	5086	5108	5152	5168
5008	5023	5044	5067	5087	5109	5153	5169
5009	5024	5045	5068	5088	5110	5154	5170
5010	5025	5046	5069	5089	5111	5155	5171
5011	5031	5047	5070	5090	5112	5156	5172
5012	5032	5048	5072	5091	5113	5158	5173
5013	5033	5049	5073	5092	5114	5159	5174
5014	5034	5050	5074	5093	5115	5160	5245
5015	5035	5051	5075	5094	5116	5161	5251
5016	5037	5052	5076	5095	5117	5162	5950
5017	5038	5061	5081	5096	5118	5163	
5018	5039	5062	5082	5097	5121	5164	
5019	5040	5063	5083	5098	5125	5165	

Queensland - Postcodes

4000	4035	4077	4120	4159	4211	4301	4519
4005	4036	4078	4121	4160	4212	4303	4520
4006	4037	4101	4122	4161	4213	4304	4521
4007	4051	4102	4123	4163	4214	4305	4550
4008	4053	4103	4124	4164	4215	4500	4551
4009	4054	4104	4125	4165	4216	4501	4553
4010	4055	4105	4127	4169	4217	4502	4554
4011	4059	4106	4128	4170	4218	4503	4555
4012	4060	4107	4129	4171	4220	4504	4556
4013	4061	4108	4130	4172	4221	4505	4557
4014	4064	4109	4131	4173	4223	4506	4558
4017	4065	4110	4132	4174	4224	4507	4559
4018	4066	4111	4133	4178	4225	4508	4560
4019	4067	4112	4151	4179	4226	4509	4561
4020	4068	4113	4152	4183	4227	4510	4564
4021	4069	4114	4153	4184	4228	4511	4572
4022	4070	4115	4154	4205	4270	4512	4575
4030	4073	4116	4155	4207	4272	4514	
4031	4074	4117	4156	4208	4275	4516	
4032	4075	4118	4157	4209	4280	4517	
4034	4076	4119	4158	4210	4300	4518	

Western Australia - Postcodes

6000	6017	6031	6058	6074	6109	6156	6171
6003	6018	6032	6059	6076	6110	6157	6172
6004	6019	6033	6060	6081	6111	6158	6173
6005	6020	6035	6061	6082	6112	6159	6174
6006	6021	6036	6062	6090	6122	6160	6175
6007	6022	6037	6063	6100	6147	6162	6176
6008	6023	6050	6064	6101	6148	6163	6208
6009	6024	6051	6065	6102	6149	6164	6210
6010	6025	6052	6066	6103	6150	6165	
6011	6026	6053	6069	6104	6151	6166	
6012	6027	6054	6070	6105	6152	6167	
6014	6028	6055	6071	6106	6153	6168	
6015	6029	6056	6072	6107	6154	6169	
6016	6030	6057	6073	6108	6155	6170	