

## IKEA Family Reward Keys Collect & Redeem

## **Information Summary**

Effective date: 17 September 2025 (v2)

## Collect

IKEA may change the ways to collect reward keys and introduce new ways that you can collect reward keys from time to time. Please see <a href="IKEA Family webpage">IKEA Family webpage</a> and below for more information.

- 1. **Collect reward keys based on Eligible Purchases:** If you scan your IKEA Family card or membership details at the time of making an in-store, remote or online IKEA purchase, you will collect reward keys based on the dollar value of the Eligible Purchase.
- 2. **Eligible Purchases:** This includes any in-store, remote or online IKEA purchase, but excludes purchases of IKEA Gift Cards.
- 3. **1 reward key for every \$5 spent:** You will collect 1 reward key for every \$5 spent, with no limitation on the number of reward keys that can be collected (provided that the purchase is linked to your IKEA Family card or membership details).
- 4. **Other ways to collect reward keys:** Other ways to collect reward keys include:

Interaction	Number of Reward keys collect	Frequency of collection
Sign up to IKEA Family and create an IKEA Family Account (limited to new IKEA Family members only and excludes the conversion of a registered user account to an IKEA Family Account <sup>1</sup> )	5	Once on joining IKEA Family
Log into your IKEA Family Account via the IKEA.com.au website or IKEA App	1	Once per week (Monday to Sunday)
Create and save a product "wish list" (with at least 1 product) on your IKEA Family Account via the IKEA.com.au website or IKEA App	2	Once per week (Monday to Sunday)
Register (using your IKEA Family Account via the IKEA.com.au website or IKEA App) and attend a specified IKEA Family event in store and online	20	Following attendance at a qualifying IKEA Family event
Register for (using your IKEA Family Account via the IKEA.com.au website or IKEA App)	25	Once per week (Monday to Sunday)

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Interaction	Number of Reward keys collect	Frequency of collection
and attend an in store or virtual		
consultation or planning appointment		

## Redeem

IKEA may change or introduce new rewards from time to time. Please see <a href="IKEA Family webpage">IKEA Family webpage</a> and below for more information.

5. **Redeeming reward keys for reward vouchers:** The reward keys can redeem the following rewards vouchers:

Reward voucher	Number of reward keys needed	Terms and conditions		
Delivery rewards	Delivery rewards			
\$5 off delivery	50	<ul> <li>Reward can be applied to IKEA delivery services, Click and Collect from an IKEA store and Click and Collect from a Collection Point valued at \$5 or over, booked as part of an online purchase.</li> <li>Delivery is subject to availability based on order size, location and stock availability.</li> <li>Discount will be applied only after delivery selection.</li> <li>One delivery reward voucher per transaction. Cannot be used in conjunction with any other IKEA vouchers or offers.</li> </ul>		
\$15 off delivery	150	<ul> <li>Reward can be applied to <u>IKEA delivery</u> services, Click and Collect from an IKEA store and <u>Click and Collect from a</u> <u>Collection Point</u>valued at \$15 or over, booked as part of an online purchase.</li> <li>Delivery is subject to availability, based on order size, location and stock availability.</li> <li>Discount will be applied only after delivery selection.</li> <li>One delivery reward voucher per transaction. Cannot be used in conjunction with any other IKEA vouchers or offers.</li> </ul>		
\$30 off delivery	300	Reward can be applied to IKEA delivery services, Click and Collect from an IKEA store and Click and Collect from a Collection Pointvalued at \$30 or over, booked as part of an online purchase.		



Reward voucher	Number of reward keys needed	Terms and conditions
		<ul> <li>Delivery is subject to availability based on order size, location and stock availability.</li> <li>Discount will be applied only after delivery selection.</li> <li>One delivery reward voucher per transaction. Cannot be used in conjunction with any other IKEA vouchers or offers.</li> </ul>
Home furnishings	s and accessorie	s rewards
\$5 off home furnishings	65	<ul> <li>This reward is available for purchases online, in- store or remote orders.</li> <li>Valid for home furnishings and accessories only.</li> <li>Not valid for use in the Swedish Restaurant, Swedish Food Market, for IKEA services or gift cards.</li> <li>\$5 minimum spend applies on IKEA furnishings and accessories.</li> <li>Cannot be used in conjunction with any other IKEA vouchers or offers.</li> <li>Not redeemable for cash.</li> <li>Member must scan their IKEA Family membership to redeem reward.</li> </ul>
\$10 off home furnishings	125	<ul> <li>This reward is available for purchases online, in- store or remote orders.</li> <li>Valid for home furnishings and accessories only.</li> <li>Not valid for use in the Swedish Restaurant, Swedish Food Market, for IKEA services or gift cards.</li> <li>\$10 minimum spend applies on IKEA furnishings and accessories.</li> <li>Cannot be used in conjunction with any other IKEA vouchers or offers.</li> <li>Not redeemable for cash.</li> <li>Member must scan their IKEA Family membership to redeem reward.</li> </ul>
\$20 off home furnishings	250	<ul> <li>This reward is available for purchases online, in- store or remote orders.</li> <li>Valid for home furnishings and accessories.</li> <li>Not valid for use in the Swedish Restaurant, Swedish Food Market, for IKEA services or gift cards.</li> <li>\$20 minimum spend applies on IKEA furnishings and accessories.</li> <li>Cannot be used in conjunction with any other IKEA vouchers or offers.</li> </ul>



Reward voucher	Number of reward keys needed	Terms and conditions	
		<ul> <li>Not redeemable for cash.</li> <li>Member must scan their IKEA Family membership to redeem reward.</li> </ul>	
Food and drinks r	ewards		
Free 8 piece eatball meal	105	<ul> <li>8 pieces of your choice of plantballs, veggie balls, meatballs or chicken balls.</li> <li>Scan your IKEA Family membership in-store to benefit from this reward.</li> <li>Available only in-store at the Swedish Restaurant.</li> <li>Not redeemable for cash.</li> <li>Subject to availability.</li> </ul>	
Assembly service \$40 off	400	a. Doward is subject to convice availability in	
assembly service	400	<ul> <li>Reward is subject to service availability in your area, and is only available with a delivery service booked when shopping online.</li> <li>The reward must be applied during the online check-out process and prior to completing the relevant transaction.</li> <li>Not redeemable for cash.</li> <li>Cannot be used in conjunction with any other IKEA vouchers or offers.</li> </ul>	