

IKEA Loyalty Member offer - 20% off Selected Mattresses

Effective Date: 5 February 2026 (v1)

Terms & Conditions

1. **Promotion:** During the Promotion Period, eligible IKEA Loyalty Members will receive 20% off on selected IKEA Mattresses, excluding children and baby mattresses.
2. **Promoter:** The Promoter is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
3. **Eligibly - IKEA Loyalty Members only:** The Promotion is available exclusively to IKEA Family members or IKEA Business Network members ("IKEA Loyalty Members"). Membership must be presented or verified prior to completing the transaction.
4. **Promotion Period:** The Promotion Period starts at 12:00am (Sydney Time) on Thursday, 5 February 2026 and ends at 11:59pm (Sydney Time) on Monday, 2 March 2026. Eligible purchases must be fully made (including payment) during the Promotion Period.
5. **Selected Mattresses:** This Promotion applies only to IKEA mattresses from the following ranges ÅBYGDA, ÅFJÄLL, ÅGOTNES, ÅKREHAMN, ÅNNELAND, VADSÖ, VÅGSTRENDÅ, VALEVÅG, VANNAREID, VATNESTRÖM, VESTERÖY, VESTMARKA and VITMÅSEN, excludes:
 - (a) any Children's and baby mattresses;
 - (b) IKEA services related to your purchase(s) (such as picking, delivery, removal, takeback/recycling, planning and interior design services); and
 - (c) IKEA Gift Cards (regardless of whether the IKEA Gift Cards are intended to be used towards purchases).
6. **In-store redemption:** For in-store redemption at any of [IKEA Australia stores](#), IKEA Loyalty Members must scan their IKEA Loyalty card (physical or digital) or enter their verified mobile number at the point of checkout before completing their purchases.
7. **Online redemption:** For online redemption, IKEA Loyalty Members must sign into their IKEA Loyalty Account or insert their IKEA Loyalty membership number (in the requested field) to make a purchase on IKEA.com.au or in via the official IKEA Australia smart device application.
8. **Availability and stock limit:** All products are advertised in good faith and subject to availability. Stock levels may vary between stores and online.
9. **One offer at a time:** The offer cannot be used in conjunction with any other special,

discount, promotional offer or offers for IKEA Family Members or IKEA Business Networks members unless expressly stated otherwise.

10. **Returns:** All return of product(s) are subject to [IKEA standard returns and exchanges policy](#) and the Australian Consumer Law. The maximum refund for each product is the amount of the returned product(s) less the discount received.
11. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash.
12. **Validation and Verification:** Eligibility to the Promotion may be subject to the validation and verification by the Promoter.
13. **Right to withdraw:** To the extent permitted by law, the Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. Any withdrawal will apply prospectively only and will not affect eligible purchases made prior to the withdrawal. Details of any withdrawal will be published on the IKEA website. Individual notification will not be provided.
14. **Right to change:** The Promoter reserves may update these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers are expected to have reviewed these Terms and Conditions for any updates before completing their transaction. Any updates will apply prospectively and will be published on the IKEA website.
15. **Right to correct and adjust:** While great care has been taken to ensure accuracy, the Promoter reserves the right to correct errors and adjust prices and charges, including GST, customs duty or other statutory charges, to the extent permitted by law. Any updates will apply prospectively and will be published on the IKEA website.
16. **Limitation of Liability:** To the extent permitted by law, the Promoter is not liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss) or for personal injury suffered or sustained as a result of any participation in the Promotion.
17. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of the State of New South Wales.