

Exclusive IKEA Kitchen Offer

Terms & Conditions

The Promotion

- Selected customers who receive the Exclusive Kitchen Offer invitation email and complete a purchase in-store during the *Promotion Period* will receive a \$500 IKEA Gift card when they spend over \$5,000 on their IKEA kitchen in a single transaction at any IKEA Australian store, or over the phone with a Kitchen Specialist.
- The Promotion Period is 16.Mar.20 to 12.Apr.20 inclusive.
- Customer must present email they have received from IKEA when making payment at their "Finalise & Purchase" appointment. The eligible customers details must match the information in the IKEA Kitchens customer database.
- The gift card will be issued on completion of full payment instore at our Kitchens department or sent by registered post at completion of remote payment.

Promotion Validity

- The *Promotion* is only open to qualifying customers who make a purchase during the *Promotion Period* in an IKEA Australia store, or completed over the phone with a Kitchen Specialist. This offer is not available for online purchases.
- Only one claim accepted per customer.
- A "Review, finalise & purchase" appointment must be made through our IKEA website to purchase the Kitchen in-store. To book this appointment, refer to the booking link provided in the offer email. Subject to availability of "Finalise & Purchase" appointment online which are offered on a first-booked basis.
- All Kitchen products including METOD cabinetry (including drawer and door fronts), appliances, benchtops, sinks and taps, handles, and kitchen interiors in stock at IKEA will qualify toward the total spend. The cost of services does not qualify towards the total spend amount. This offer excludes all custom-made benchtops and splash backs.
- The IKEA Gift card issued is valid for 3 years and can be used as full or partial payments in IKEA stores. IKEA Gift cards cannot be redeemed for cash or balances transferred to new cards. IKEA is unable to replace the card if lost or stolen. Please refer to full IKEA Gift card terms and conditions at www.IKEA.com.au/terms.
- The *Promotion* is valid while stocks last, sorry no rain checks. Not all products may be available in all stores.
- The *Promotion* is not available in conjunction with any other special, discount, promotional offer or IKEA FAMILY or IKEA Business member offers unless otherwise stated.
- Cancellation of the order will result in cancellation of the IKEA Gift card issued as part of this Promotion.
- If a claimant wishes to return one or more product(s) from their qualifying transaction for which they received the offer, and as a result the purchase of product(s) to be returned would result in the qualifying transaction changing the eligible discount amount the claimant may return the product(s) in accordance with the IKEA standard refund terms and conditions and consumer law, to receive a refund for the amount of the returned product(s) less the discount received.

The Promoter

- The Promoter is IKEA Pty Limited, Tempe NSW 2044. A.B.N. 84 006 270 757.
- The *Promoter* reserves the right to withdraw the promotion at any time during the offer period.
- All claims will be subject to the *Promoter's* validation and verification checks. *Promoter's* decision is final, and no correspondence will be entered into.
- The *Promoter* shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of participating in the offer, except for any liability which cannot be excluded by law.
- The *Promoter* reserves the right to change the terms and conditions from time to time to reflect changes to the law or changes to our services. We request that customers review the terms on a regular basis.
- All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. While great care has been taken to ensure accuracy of all prices and descriptions, the *Promoter* reserves the right to correct any errors and adjust prices, especially for GST, customs duty or other statutory charges that are out of our control.