

# IKEA Personalised Discount Code – IKEA Australia App Online Redemption

**Effective Date: 1 October 2024 (Version 1.0)**

## Terms & Conditions

1. **Personalised Discount Code:** Recipient of an online exclusive personalised discount code may use the QR code for their next purchase on the official IKEA Australia App before any stipulated expiry date.
2. **Issuer:** The Issuer is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
3. **Redemption:** To redeem the Personalised Discount Code, apply the discount code to the shopping bag when ordering via the IKEA Australia App.
4. **Additional terms and conditions:** There may be specific terms and conditions applicable to each Personalised Discount Code. For more information, please check the terms and conditions on the email with the Personalised Discount Code and the IKEA website.
5. **Only one offer a time:** The Personalised Discount Code is not available to redeem in conjunction with other special, discount, promotional offer or IKEA Family or IKEA for Business member offers unless otherwise stated.
6. **Returns:** All return of product(s) are subject to [IKEA standard returns and exchanges policy](#) and the Australian Consumer Law. The maximum refund for each product is the amount of the returned product(s) less the discount (including the value of Personalised discount code) received.
7. **No transfer or cash redemption:** The Personalised Discount Code is not transferrable and cannot be redeemed for cash.
8. **Redeemable once only:** Each recipient can redeem the Personalised Discount Code once only. IKEA reserves the right to remove or refuse to apply discount from recipients attempting to redeem more than once.
9. **Validation and Verification:** Eligibility to use the Personalised Discount Code will be subject to the Issuer's validation and verification checks. The Issuer's decision is final.
10. **Right to withdraw:** The Issuer reserves the right to withdraw each Personalised Discount Code at any time.

11. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.
12. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period.
13. **Right to change:** The Promoter reserves the right to change the terms and conditions from time to time to reflect changes to the law or changes to our services. Customers shall review the terms on a regular basis.
14. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges.
15. **Limitation of Liability:** The Promoter shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss) or for personal injury suffered or sustained as a result of any participation in the Promotion, except for any liability which cannot be excluded by law.