

# IKEA Loyalty Member Offer – 10% off METOD kitchens and appliances

Effective Date: 5 March 2026 (v1)

## Terms & Conditions

- Promotion:** During the Promotional Period, IKEA Loyalty Members will receive **10% off** the retail price of all Qualifying Purchases of METOD Kitchens and Appliances. This Promotion excludes the purchase of any custom-made kitchen worktops and wall panels, and other Exclusions listed under clause 6.
- Promoter:** The Promoter is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
- IKEA Loyalty Members only:** This Promotion is only available to our IKEA Family Members and IKEA Business Network customers (who present or verify their IKEA Loyalty membership before finalising their transaction).
- Promotion Period:** The Promotion starts at 12:00am (Sydney time) on Thursday, 5 March 2026 and ends at 11:59pm (Sydney time) on Monday, 30 March 2026. Transactions must be completed (including payments) during the Promotion Period to be eligible for the Promotion.
- Qualifying Purchases:** This Promotion is only applicable to the following:
  - METOD kitchen systems:** including cabinets, kitchen fronts, cover panels, plinths and deco strips, drawers, pull-out larder, carrousels, kitchen worktops, kitchen wall panels, kitchen integrated waste sorting, kitchen taps, kitchen sinks and sink accessories, kitchen knobs, and handles.
  - Appliances:** including IKEA ovens, microwave ovens, combination ovens, hobs, extractor hoods and accessories, fridges, fridges/freezers and dishwashers.
- Exclusions:** This Promotion excludes the following products:
  - any custom-made kitchen worktops and wall panels;
  - other products from our home furnishing range;
  - any IKEA services (such as picking, delivery, assembly, installation, fabrication, delivery and installation, takeback/recycling, planning and interior design services);
  - any IKEA Food products from the Swedish Restaurant, Swedish Café, Bistro and/or Swedish Food Market;
  - any METOD Kitchen system product or Kitchen Appliance that is from our IKEA As-Is market; and
  - any IKEA Gift Cards (regardless if they are intended to be used towards a Qualifying Purchase(s) at the same time).
- In-store Redemption:** For in-store redemption at any IKEA Australia stores, IKEA

Loyalty Members must scan their IKEA Loyalty physical/digital card or enter their verified mobile number at the point of checkout before completing their purchases.

8. **Online Redemption:** For online redemption, IKEA Loyalty Members must sign into their IKEA Loyalty Account or insert their IKEA Loyalty membership number in the requested field to make a purchase on IKEA.com.au or in the IKEA App.
9. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last (no rain checks). Please note availability of stock varies between stores and online and not all products will be available in stores and online. No rainchecks are available during the Promotion.
10. **Only one offer at a time:** The Promotion is not available in conjunction with any other special, discount, promotional offer and/or IKEA Family and/or IKEA Business Network member offers (unless otherwise stated).
11. **Returns:** All return of product(s) from Qualifying Purchase are subject to the IKEA Returns and Exchanges policy and the Australian Consumer Law. The maximum refund for each product is the amount of the returned product less the discount received (if any).
12. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash.
13. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.
14. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. We will communicate a withdrawal on our IKEA website. No withdrawal notification will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 14).
15. **Right to change:** The Promoter reserves the right to change these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers are expected to have reviewed these Terms and Conditions for any applicable updates before commencing their transaction. No changes will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 15).
16. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges, including (but not limited to): GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 16).
17. **Limitation of Liability:** The Promoter shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss) or for



personal injury suffered or sustained because of any participation in the Promotion, except for any liability which cannot be excluded by law.

18. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of the State of New South Wales.