

IKEA Customer offer – 10% off when using the IKEA app to pay in- store

Effective Date: 2 October 2025 (v1)

Terms & Conditions

1. **Promotion:** During the Promotional Period, all customers will receive 10% off the current price of **selected** IKEA products that are scanned into the official IKEA Australia App and where payment is made in-store. Please see the exclusions at Clause 3 before purchase.
2. **Promoter:** The Promoter is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
3. **Exclusions:** This Promotion does not apply to the following items:
 - **IKEA Kitchen range:** including kitchen cabinets, fronts, fixed interiors, worktops, wall panels, taps, sinks and sink accessories, freestanding kitchens, modular kitchens, handles, ovens, microwaves, combination, hobs, rangehoods, fridges, fridge/freezers, dishwashers, filters, and kitchen accessories including the METOD, ENHET and KNOXHULT systems, and all knobs and handles;
 - **IKEA Wardrobe range:** including wardrobe system frames, fixed interiors, doors, drawer fronts, and wardrobe accessories including the PAX and PLATSA systems, and all knobs and handles;
 - **All IKEA services:** including picking, delivery, assembly, installation, custom stone, takeback/recycling, planning and interior design services;
 - **Any IKEA Gift Cards;** and
 - **Any IKEA Food products** from the Swedish Restaurant, Swedish Café, Bistro and/or the Swedish Food Market.
4. **Promotion Period:** The Promotion Period commences on Thursday October 2, 2025 and ends on Monday October 6, 2025. To redeem, you must attend your local IKEA Australia Retail Store (full list of stores are at Annexure A) before the close of trade on October 6, 2025.
5. **Redemption:** IKEA Customers must complete each of the following steps:
 - i. Download the official IKEA Australia App on a smart device;
 - ii. During opening hours, visit any IKEA Australia Retail Store in-person (listed at Annexure A) with your smart device;
 - iii. Use the official IKEA Australia App to scan items to purchase;

- iv. Upon completion of scanning of the total items to purchase, click on the '*Store checkout*' blue bar function at the bottom of the screen;
- v. A QR Code will be displayed on the IKEA Australia App. Present and scan that QR code at any self-serve terminal or an assisted register with an IKEA Co-worker within that local IKEA Australia Retail store.

The Promotion will be applied automatically (and will appear on the screen as a 10% off discount) from the current price of any items that are part of the Promotion.

- 6. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash.
- 7. **Refunds:** The IKEA Returns Policy applies to all purchases made during the Promotional Period. Where the IKEA Returns Policy provides for a full refund to the customer, each refund will be at a pro-rata rate to reflect the discounted price (because of this Promotion).
- 8. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.
- 9. **Promotion can be combined with any other offers and discounts (excluding any IKEA Services):** This Promotion is available in conjunction with any other discount, special offer or promotional offer and is applied last if there are multiple offers combined.
- 10. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. No withdrawal notification will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 10).
- 11. **Right to change:** The Promoter reserves the right to change these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers shall review these Terms and Conditions on a regular basis for updates before commencing their transaction. No changes will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 11).
- 12. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 12).
- 13. **Limitation of Liability:** The Promoter shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss) or for personal injury suffered or sustained because of any participation in the Promotion, except for any liability which cannot be excluded by law.

14. **Governing Law:** The conduct of the Promotion and these Terms are governed by the laws of the State of New South Wales.

Annexure A

IKEA Australia Retail Store locations:

State/ Territory	Retail Store location
ACT	IKEA Canberra
NSW	IKEA Marsden Park
	IKEA Rhodes
	IKEA Tempe
QLD	IKEA Logan
	IKEA North Lakes
SA	IKEA Adelaide
VIC	IKEA Richmond
	IKEA Springvale
WA	IKEA Perth