

IKEA Customer offer – 10% off products scanned with the IKEA App in-store

Effective Date: 6 November 2025 (v1)

Terms and Conditions

1. **Promotion:** During the Promotional Period, all IKEA Customers can take advantage of using the official IKEA Australia App to scan items from our home furnishing accessories and products (whilst shopping in-store) and receive 10% off the current price when using the in-App check-out function.

Please review the exclusions at Clause 3 (prior to making your purchase).

2. **Promoter:** The Promoter is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
3. **Exclusions:** This Promotion does not apply to the following items:
 - **IKEA Kitchen range:** including kitchen cabinets, fronts, fixed interiors, worktops, wall panels, taps, sinks and sink accessories, freestanding kitchens, modular kitchens, handles, ovens, microwaves, combination, hobs, rangehoods, fridges, fridge/freezers, dishwashers, filters, and kitchen accessories including the METOD, ENHET and KNOXHULT systems, and all knobs and handles;
 - **IKEA Wardrobe range:** including wardrobe system frames, fixed interiors, doors, drawer fronts, and wardrobe accessories including the PAX and PLATSA systems, and all knobs and handles;
 - **Any IKEA services:** including picking, delivery, assembly, installation, custom stone, takeback/recycling, planning and interior design services;
 - **Any IKEA Gift Cards;** and
 - **Any IKEA Food products** from the Swedish Restaurant, Swedish Café, Bistro and/or the Swedish Food Market.
4. **Promotional Period:** The Promotion Period commences on Thursday November 6, 2025 and ends on Monday November 27, 2025 (during store opening hours only).

5. **Redemption:** IKEA Customers must complete each of the following steps:
- Download and install the official IKEA Australia App on a smart device;
 - Visit a Participating IKEA store (full list of locations at Annexure A) with that smart device;
 - Scan all qualifying items in-store using the App for purchase into your basket;
 - Click on the '*Store checkout*' blue bar button at the bottom of the screen and select the applicable Participating Store (a QR Code will then be generated); and
 - Scan the QR code (at the self-serve terminal for payment) or present the QR code (to the IKEA Co-worker assisting at the registers).

The discount will then appear (on the screen prompt) as a 10% discount off the current price of each item that qualifies.

6. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash.
7. **Refunds:** The IKEA Returns Policy applies to all purchases made during the Promotional Period. Where the IKEA Returns Policy provides for a full refund to the customer, each refund will be at a pro-rata rate to reflect the discounted price (because of this Promotion).
8. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.
9. **Promotion can be combined with any other offers and discounts (except any IKEA Services):** This Promotion is available in conjunction with any other discount, special offer or promotional offer and will be applied last (if multiple offers are combined).
10. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. No withdrawal notification will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 10).
11. **Right to change:** The Promoter reserves the right to change these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers shall review these Terms and Conditions on a regular basis for updates before commencing their transaction. No changes will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 11).

12. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 12).
13. **Governing Law:** The conduct of the Promotion and these Terms are governed by the laws of the State of New South Wales.

Annexure A

Participating Store(s): The following are Participating Store(s) for this Promotion:

State/ Territory	IKEA Store	Address
NSW	IKEA Rhodes	Rhodes Shopping Centre, 1 Oulton Avenue, Rhodes NSW 2138
	IKEA Tempe	630-726 Princes Highway, Tempe NSW 2044
	IKEA Marsden Park	1 Hollinsworth Road, Marsden Park NSW 2765
VIC	IKEA Richmond	630 Victoria Street, Richmond VIC 3121
	IKEA Springvale	917 Princes Highway, Springvale VIC 3171
QLD	IKEA Logan	3539-3565 Pacific Highway, Slacks Creek QLD 4127
	IKEA North Lakes	Westfield North Lakes, North Lakes QLD 4509
SA	IKEA Adelaide	397 Sir Donald Bradman Drive, Adelaide Airport SA 5950
ACT	IKEA Canberra	1030 Majura Road, Majura ACT 2609
WA	IKEA Perth	6 Sunray Drive, Innaloo WA 6018