

Do you still have an older version of the IKEA Home Planner installed on your computer? Then please remove this completely from your computer before installing the new version.

Please proceed as follows:

1) Windows XP

Go to **Start/ Control Panel/ Software** and remove the **IKEA Home Planner** from your program list.

Then you go to **Start/ My computer / C / Program Files**.

Open the **IKEA Home Planner** folder and save all your kitchen drawings somewhere in a different and secure place (eg. Your desktop).

After that you remove the **IKEA Home Planner** folder and its complete contents.

Subsequently you can now download and install the new version on your computer.

2) Windows Vista

Go to **Start/ Control Panel/ Programs and Features** and remove **IKEA Home Planner** from your program list.

Then you go to **Start/ My Computer / C / Users/ "User Name"/ AppData / Local / Virtual Store */ Program Files**.

Open the **IKEA Home Planner** folder and save all your kitchen drawings somewhere in a different and secure place (eg. Your desktop).

After that you remove the **IKEA Home Planner** folder and its complete contents.

Subsequently you can now download and install the new version on your computer.

*Often this **Virtual Store** folder is a "hidden" folder.

To make these hidden folders visible, go to **Start/ Control Panel/ Folder Options/ View**.

There you click on "**show hidden files and folders**" and click on **Apply** and then **OK**.

