

SPARSAM



SPARSAM low-energy bulbs and tubes have gone through safety and lifetime tests carried out by an independent laboratory. IKEA has strict standards for the production of these light sources, giving us a higher quality product with only limited variation in light output and lifetime.

That means we can offer you a 3-year guarantee that covers SPARSAM low-energy bulbs and tubes, marked with the logo below, against defects in materials and workmanship.

This guarantee is subject to the terms and conditions stated in this brochure.



What is covered under this guarantee?

This guarantee covers function, materials and workmanship in all low-energy bulbs and tubes in the SPARSAM series.

The original purchase receipt, or email confirmation if purchased online, is required as proof of purchase. This guarantee applies to bulbs and tubes put to domestic use only and is valid from the date of purchase, or delivery if later.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. We want you to be confident about your purchase. If your IKEA compact fluorescent bulb fails at any time during normal use IKEA will then, at its sole discretion, replace it with the same or comparable product.

If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that will determine, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this guarantee?

This guarantee does not apply to products that have been stored or assembled incorrectly, used inappropriately, abused, misused, altered, or cleaned using incorrect cleaning methods or cleaning products.

This guarantee does not cover normal wear and tear, or damage caused by impacts or accidents.

This guarantee does not cover consequential or incidental damage suffered by any person.

This guarantee does not apply if the product has been placed in a temperature under -10 degrees Celsius or over +40 degrees Celsius. If used in a humid environment such as a bathroom or conservatory, SPARSAM may only be used with light fittings approved for wet locations.

Care instructions

SPARSAM low-energy bulbs and tubes are compact fluorescent lamps. All compact fluorescent lamps, including SPARSAM, contain a small amount of mercury. This means that the light sources should never be thrown away but need to be recycled. You can bring them back to the IKEA store for recycling.

Try to keep the light source intact. Avoid handling that could break the glass. We recommend you put the SPARSAM bulb or tube, broken glass or not, in a box with a lid when you bring it back to the store.

General legal rights

This guarantee gives you specific legal rights. The guarantee is provided to you free of charge and in addition to the rights given to you by law. It does not in any way affect the rights given to you by law. Items excluded from this free extended guarantee offered by IKEA may still be covered by the rights given to you by law.

How to reach us if you need service

Contact your local IKEA store. You will find the address and phone number in the IKEA catalogue or at www.ikea.co.uk

SAVE THE SALES RECEIPT*

**It is your proof of purchase and required
for the guarantee to apply.**

* or email confirmation if ordered online.

If anything happens, or if you're not satisfied,
just contact IKEA at www.IKEA.co.uk

