

# MARKUS



MARKUS swivel chair has been tested according to high standards for professional office use (EN 1335, Ansi/BIFMA X5.1-2002) and meets our strict standards for quality and safety. For this reason, we are able to offer a 10-year guarantee against defects in materials and workmanship in the moving parts and frame of MARKUS swivel chair.

This guarantee is subject to the terms and conditions stated in this brochure.







## **What is covered under this guarantee?**

The guarantee covers defects in material and workmanship on the following components of MARKUS swivel chair:

- The structural frame
- Moving parts

The original purchase receipt, or email confirmation if purchased online, is required as proof of purchase. This guarantee is valid from the date of purchase, or delivery if later.

## **What will IKEA do to correct the problem?**

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. The costs of repairs, spare parts, labour and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure will be paid by IKEA. IKEA will not be responsible for, nor reimburse the cost of any repair work not authorized by IKEA.

Any parts replaced as part of the repair service will become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that will determine, at its sole discretion, what constitutes an appropriate replacement.

## **What is not covered under this guarantee?**

This guarantee does not apply to products that have been stored or assembled incorrectly, used inappropriately, abused, misused, altered, or cleaned using incorrect cleaning methods or cleaning products.

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This guarantee does not apply if the product has been placed outdoors, in prolonged direct sunlight or in a humid environment.

This guarantee does not cover consequential or incidental damage suffered by any person.

## **Castors**

MARKUS swivel chair is sold with castors designed for use on hard floors. If you intend to use MARKUS swivel chair on a soft floor, you can replace the castors with PUNKT castors for soft floors (sold separately).

## **General legal rights**

This guarantee gives you specific legal rights. The guarantee is provided to you free of charge and in addition to the rights given to you by law. It does not in any way affect the rights given to you by law. Items excluded from this free extended guarantee offered by IKEA may still be covered by the rights given to you by law.

## **How to reach us if you need service**

Contact your local IKEA store. You will find the address and phone number in the IKEA catalogue or at [www.ikea.co.uk](http://www.ikea.co.uk)



## **SAVE THE SALES RECEIPT\***

**It is your proof of purchase and required  
for the guarantee to apply.**

\* or email confirmation if ordered online.

If anything happens, or if you're not satisfied,  
just contact IKEA at [www.IKEA.co.uk](http://www.IKEA.co.uk)

