

Kitchen mixer taps



Everyday life at home puts high demands on kitchen mixer taps. To ensure that all our kitchen mixer taps comply with our strict standards for quality and durability they are all carefully tested and approved by an independent institute. This means that we can offer you a 10-year guarantee that covers all kitchen mixer taps at IKEA, except LAGAN kitchen mixer tap, against defects in material and workmanship.

This guarantee is subject to the terms and conditions stated in this brochure.





What is covered under this guarantee?

The 10-year guarantee is valid for all kitchen mixer taps at IKEA, except LAGAN kitchen mixer tap.

The original purchase receipt, or email confirmation if purchased online, is required as proof of purchase. This guarantee applies to taps put to domestic use only and is valid from the date of purchase, or delivery if later.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. The costs of repairs, spare parts, labour and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure will be paid by IKEA. IKEA will not be responsible for, nor reimburse the cost of any repair work not authorized by IKEA.

Any parts replaced as part of the repair service will become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that will determine, at its sole discretion, what constitutes an appropriate replacement.

At your local IKEA store you'll find spare parts, at no cost, for all our kitchen mixer taps if you should need to replace something: cartridge, filter/aerator, flexible hoses/pipes for connection or the components for installation that come with the mixer tap. The spare parts will be available up to two years after the kitchen mixer tap has been discontinued from the range.

What is not covered under this guarantee?

This guarantee does not apply to products that have been stored or assembled incorrectly, used inappropriately, abused, misused, altered, or cleaned using incorrect cleaning methods or cleaning products.

Follow our assembly instructions and care instructions carefully.

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This guarantee does not apply if the product have been used for non domestic use, outdoors or in a corrosive environment.

This guarantee does not cover consequential or incidental damage suffered by any person.

Care instructions

Let water run through the kitchen mixer tap before using it for the first time. Screw off the filter/aerator and run water through it for about 5 minutes. Then screw it back on again.

For daily cleaning of your kitchen mixer tap, use a soft cloth dampened with water and a mild washing-up detergent or soap, if necessary. Never use scouring powder, steel wool or a detergent that is calcium-dissolving, sour or contains alcohol or an abrasive. Rinse with water and dry/polish with a clean dry cloth.

To remove calcium deposits, use ordinary white vinegar diluted in water and rinse with plain water.

At IKEA, we recommend removing the filter/aerator on the kitchen mixer tap and cleaning it now and then. If the filter/aerator has a build-up of calcium, wash it in a vinegar solution.

Read more in the care and advice instruction that comes with the product.

Certificates

Certain countries have introduced statutory requirements for the approval and certification of kitchen mixer taps. Our mixer taps have been approved and certified to meet the relevant demands in every market.

The certificate number is stated on the assembly instructions that are supplied in the mixer tap packaging.

General legal rights

This guarantee gives you specific legal rights. The guarantee is provided to you free of charge and in addition to the rights given to you by law. It does not in any way affect the rights given to you by law. Items excluded from this free extended guarantee offered by IKEA may still be covered by the rights given to you by law.

How to reach us if you need service

Contact your local IKEA store. You will find the address and phone number in the IKEA catalogue or at www.ikea.co.uk



SAVE THE SALES RECEIPT*

**It is your proof of purchase and required
for the guarantee to apply.**

* or email confirmation if ordered online.

If anything happens, or if you're not satisfied,
just contact IKEA at www.IKEA.co.uk

