

# We pick for you.

For £15 we will pick the furniture for you while you carry on shopping in the Markethall or have a cup of tea or coffee in our restaurant.



1. **Choose** your furniture with the help of a co-worker or write down the aisle and location yourselves, using our self service tools.
2. **Contact** a co-worker at an **Information point in the Showroom** where you will pay for the picking service at a designated till. Continue shopping and proceed to the Self Serve to collect your items.
4. **Collect** your items from a designated area in Self Serve.
5. **Pay** for your items at the checkouts.

## Terms and Conditions

Orders are subject to stock availability. Our sales co-worker will inform you if any of your requested products are not available and will advise you when they are likely to be back in stock. Our co-worker will inform you of the approximate time that your goods will be ready for collection. Items can only be collected at the Service Desk in the Self Serve Area. Our co-worker will ask you to check the articles against your picking list and sign to confirm that you have received the goods you requested to be picked for you. All goods must be collected and paid for in the checkouts on the day the Picking Service order is made. IKEA is not able to hold goods for customers past this time. If you don't collect your goods on the same day you will not be entitled to a refund of the Picking Service charge and we will return the goods to our shelves. If you come to collect the goods on another day, you will have to pay for a new Picking Service order. The Picking Service does not include loading goods into your vehicle, arranging home delivery of your goods or taking your goods to the check outs.

**Our services, for you.**