

IKEA Children's parties

Terms & conditions

- Your party packs will be ready for collection when your booking is confirmed and deposit is paid.
- The minimum charge is for 8 children and then per child thereafter, up to a maximum of 20 children.
- Deposit of 30% of the total amount will be required at least 2 weeks prior to the party or the date will be available for other customers.
- Deposits must be paid in person and are non refundable unless cancelled 4 weeks prior to the party.
- 2 IKEA co-workers will be assigned to ensure the smooth running of the party in the restaurant but it is the responsibility of the parents for the care of the children.
- Provisional bookings will be held for 14 days or 7 days if party date is within 4 weeks of booking.
- Due to insurance purposes restrictions apply, no under 3's are allowed in the crèche facility nor anyone over the age of 9 years old.
- You must let us know of any children needing additional support or allergies.
- Socks must be worn in the crèche at all times.
- No personal toys or any other objects are allowed in the crèche.
- Face paints & fancy dress is not permitted in the crèche.
- Security belts must be worn by the child while in the crèche.
- Please arrive by 4.40pm on day of party to ensure the children are registered and receive the full amount of time in the crèche. Also please ensure that the registration forms are completed before your arrival. The parent of the birthday child & assigned co-worker will collect the children at 5.40pm to escort to the party area in our restaurant.
- Customers are not permitted to provide their own sweets or birthday cake.



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Things you need to know about the Crèche

- This is a supervised play area for all children aged between 3 and 9 years old.
- Children who require a higher staffing ratio such as a child with a specific need are able to pre-book spaces. Please discuss this with a member of staff.
- All children must wear a security belt at all times, socks must be worn for hygiene reasons.
- If your child needs you, we will tannoy you while you are shopping. That is why it is very important that you never leave IKEA while your child is in the crèche.
- To keep children safe, only the person who signs your child in will be able to sign out and pick up your child from the crèche collection point in the Market Hall.
- The maximum time allowed in the crèche is one hour. Children are only permitted to use the crèche once a day.
- In case of an emergency in the store while your child is in the crèche, IKEA staff will assist your child from the store to the assembly point.
- Your signature on the registration form acknowledges that you have read agreed to the above.
- Parents/guardians are able to book a meeting with the manager to discuss any issues or concerns.

Managed by Premier Crèche Services

